



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Programme Steering Group #57

03 June 2026

Version 2.0

MHHS-DEL4531

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 5 mins	1
2	Headline Report and Actions	Approve Headline Report of Previous Meeting and Actions Review	Decision	Chair & Secretariat	10:05-10:10 5 mins	3
3	Ofgem Update	Message from Programme Sponsor	Information	Ofgem (Jenny Boothe)	10:10-10:15 5 mins	5
4	P487 Next Steps	Update on P487 Next Steps	Information	Programme (Warren Fulton)	10:15-10:20 5 mins	6
5	Programme Status Update	<ul style="list-style-type: none"> Update on Programme Workstreams Critical Path RAID Outstanding (M11) Work-Off Items 	Information	Programme (Lewis Hall / Jason Brogden)	10:20-10:30 10 mins	8
6	Migration Update	Update on Migration Progress	Information	Programme (Warren Fulton)	10:30-10:40 10 mins	19
7	Qualification Update	Update on Qualification Progress	Information	Code Bodies (David Moss)	10:40-10:45 5 mins	24
8	M16 Update	Update on M16 Progress	Information	Programme (Ian Smith)	10:45-10:50 5 mins	26
9	Elexon Progress on IPA Tactical Actions	Update on Progress against IPA's Tactical Actions	Information	Elexon (Ian Giles)	10:50-11:00 10 mins	29
10	M14 Acceptance Criteria	Update on Progress against the M14 Acceptance Criteria	Information	Programme (Jason Brogden)	11:00-11:05 5 mins	36
11	IPA Update	Overview of Status per Workstream and Key Risks for Milestones	Information	IPA	11:05-11:15 10 mins	38
12	Delivery Dashboards	Overview of Delivery Dashboard Content	Information	Chair	11:15-11:15 0 mins	44
13	Summary and Next Steps	Summarise Actions, Decisions and Look Ahead to Next Meeting	Information	Chair & Secretariat	11:15-11:20 5 mins	60
	Appendix	<ul style="list-style-type: none"> Elexon Progress against ELS Recommendations 				

Headline Report and Actions

DECISION: Approve Headline Report of Previous Meeting and Actions Review

Chair & Secretariat

5 mins

Headline Report and Actions

1. Approval of [PSG 06 May 2026 Headline Report](#)
2. Review of actions:

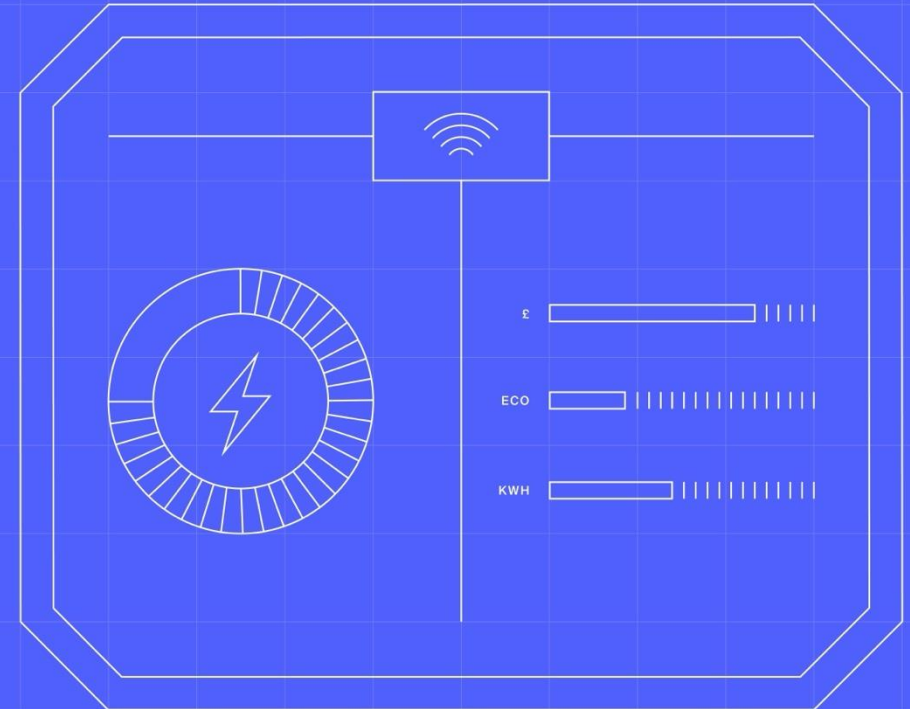
Ref	Action	Owner	Due	Latest Update
PSG55-01	Programme to work with the Design Authority and Code Bodies to develop an approach to creating or promoting a consolidated view covering BSC, REC, DIP and any other relevant regulatory or external changes.	Programme (Lewis Hall)	06/05/26	RECOMMENDED CLOSED: The website has been updated to provide a consolidated view of relevant regulatory or external changes.
PSG56-01	Elexon to present an update on progress against the IPA's tactical actions arising from the Service Arrangements Review at the next PSG on 03 June 2026.	Elexon	03/06/26	RECOMMEND CLOSED: Item 8 in PSG 03 June 2026.
PSG56-02	Programme to share Service Management Forum slides with PSG members when published.	Elexon	13/05/26	RECOMMEND CLOSED: Slides were shared with PSG members on 11/05/26.
PSG56-03	Elexon to issue regular communications about key forums, including the Service Management Forum and TOG, and RECCo to align and amplify communications.	Elexon & RECCo	03/06/26	RECOMMENDED CLOSED: Service Management Forum and TOG to be communicated via the Monday weekly Elexon Newsletter and amplified through the REC Bullet-in.

Ofgem Update

INFORMATION: Message from Programme Sponsor

Ofgem (Jenny Boothe)

5 mins

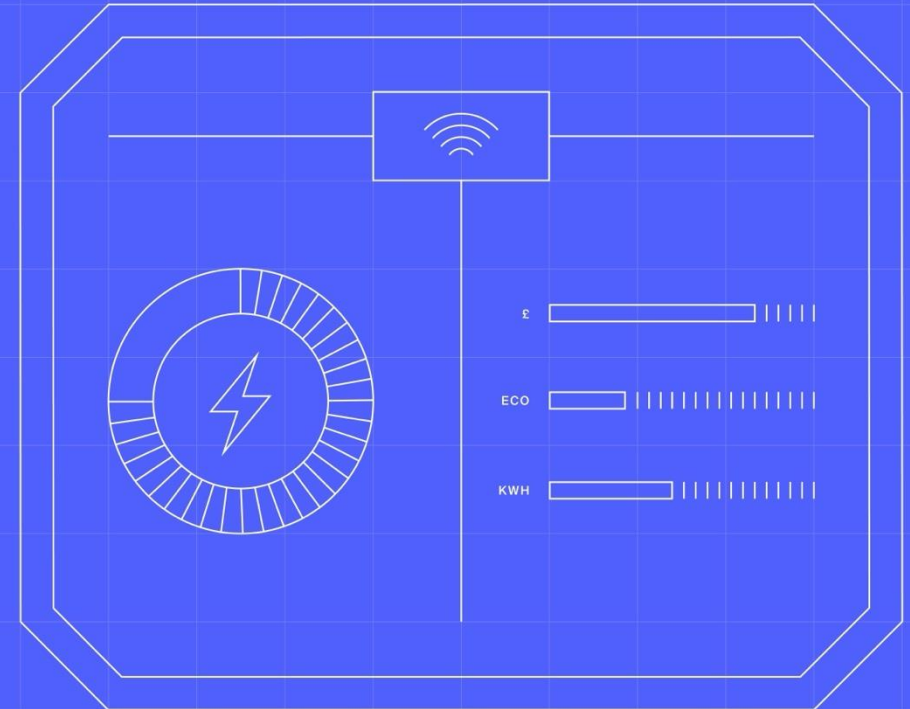


P487 Next Steps

INFORMATION: Update on P487 Next Steps

Programme (Warren Fulton)

5 mins



Ofgem recently approved [BSC Modification P487: Incentive of BSC Supplier Parties to meet the M15 MHHS Milestone](#).

During the consideration of Modification P487, respondents requested clarity on:

- The process for imposing and lifting the Acquisition Ban; and
- The protections in place to ensure the ban would not be applied where a failure to complete migration was wholly due to circumstances outside of a Supplier's control.

To address this, the MHHS Programme developed draft changes to the Migration Framework, which were included in the P487 consultation. These set out the relevant processes and introduce an SRO exemption route where failure is due to factors outside of the supplier's control.

Ofgem's decision to approve P487 makes it clear that those changes to the Migration Framework now need to be made and that *"the MHHS Programme will promptly raise a Programme Change Request to revise the MHHS Migration Framework substantially in line with the draft documentation provided to the BSC Panel in December 2025"*.

A Programme Change Request (CR) is being raised to support updates to the Migration Framework in line with the modification, with an impact assessment to follow in due course.

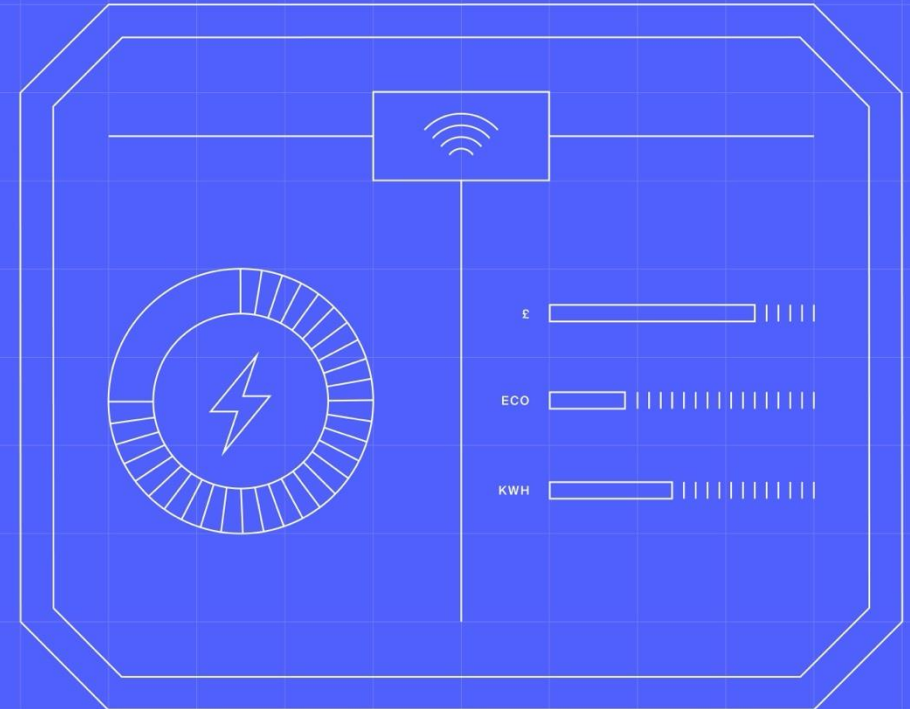
Programme Status Update

INFORMATION:

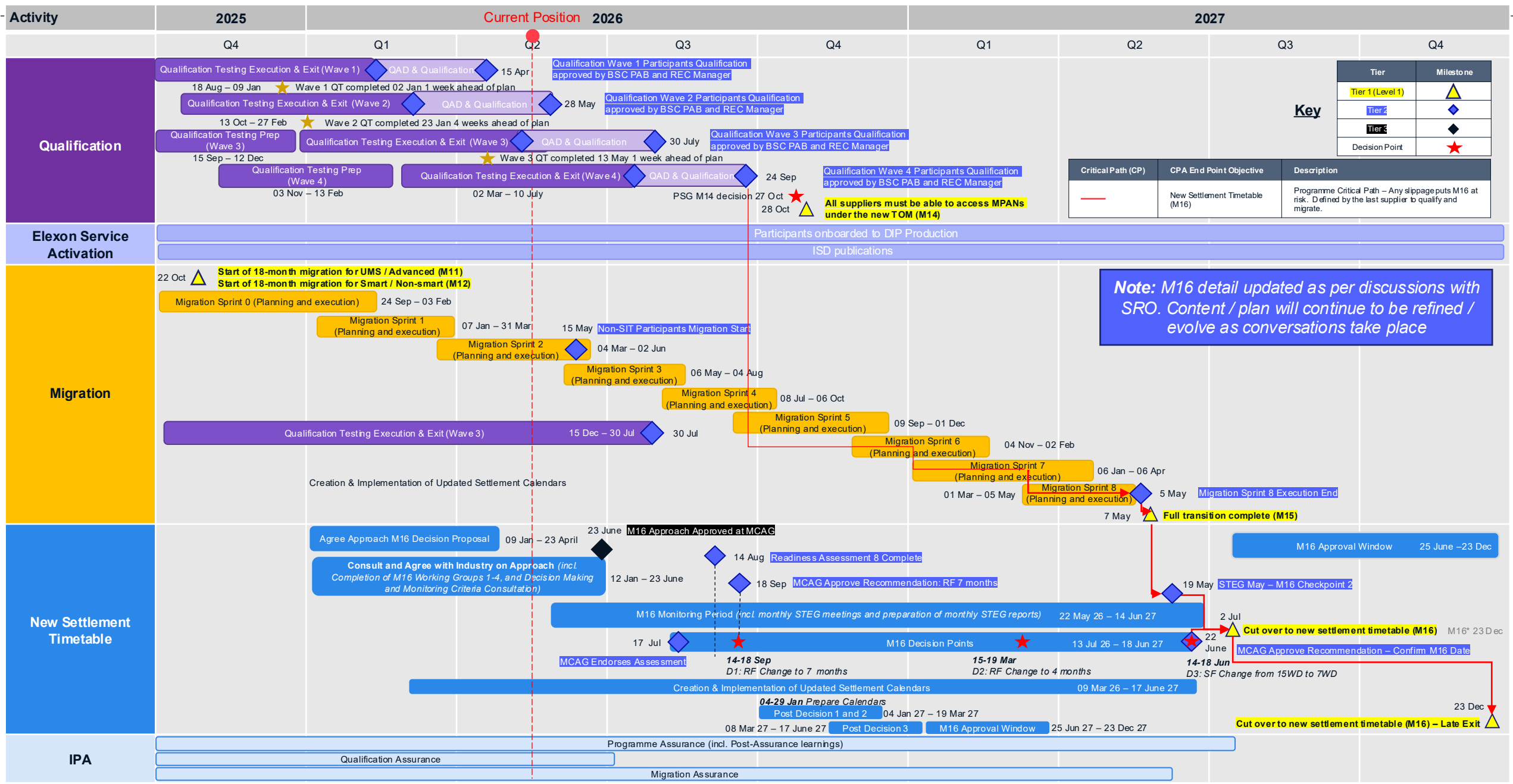
- Update on Programme Workstreams
- Critical Path
- RAID
- Outstanding (M11) Work-Off Items

Programme (Lewis Hall / Jason Brogden)

10 mins



Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)



Programme Status by Workstream

Workstream RAG definitions

On Track

Path to Green is viable with measurable management plan in place

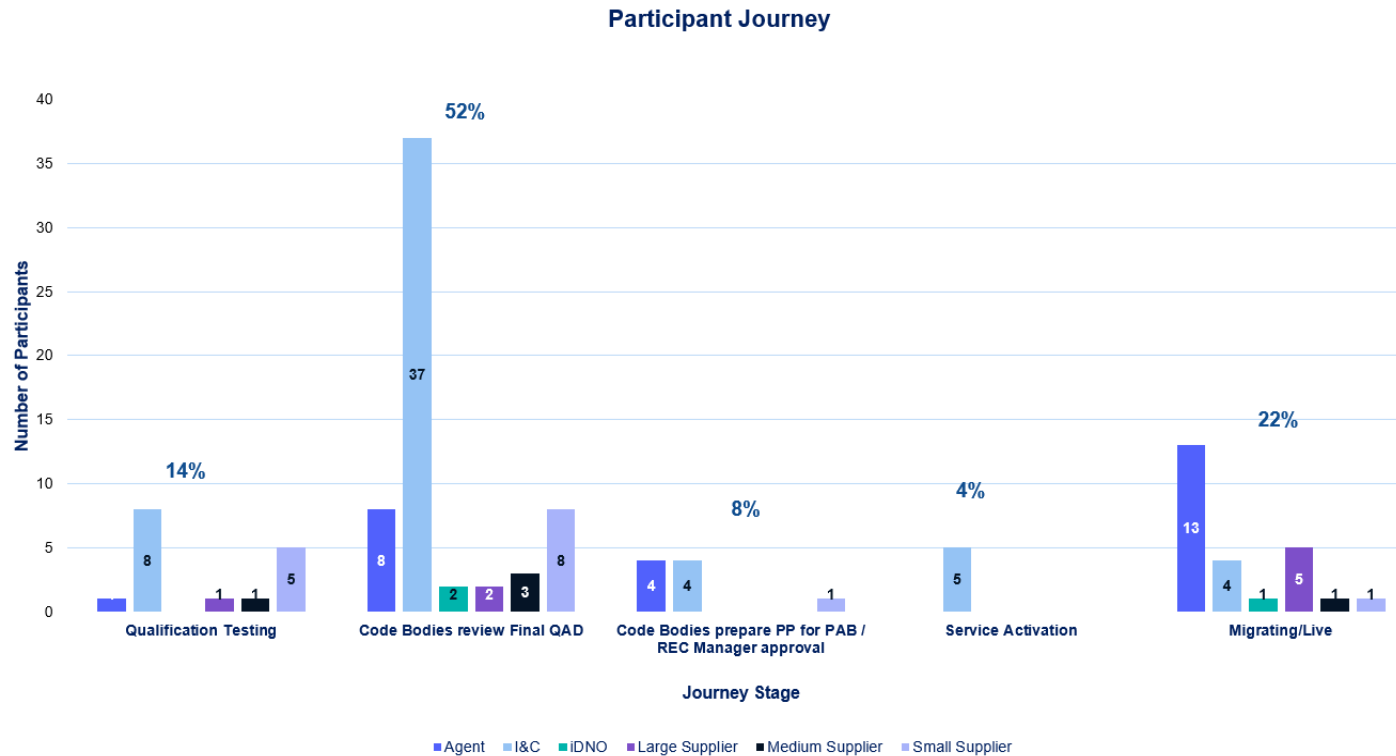
Path to Green is not viable without escalation and intervention

Workstream		Last month (May)	This month (June)	Next Month (Jul)	Commentary on status and path to green
Supplier & Agent Qualification	Qualification	Green	Green	Green	<ul style="list-style-type: none"> All W2, 3 and 4 PPs are being closely tracked through their respective Migration Pathways. M14 remains on track with no central issues with Qualification affecting Suppliers' ability to hit M14. A small number of PPs remain at risk of not qualifying by M14, but these are all being proactively supported by the Programme and Code Bodies to give them the best chance to hit M14.
	Qualification Testing	Green	Green	Green	<ul style="list-style-type: none"> Wave 3 test execution and QT assurance complete. Wave 4 test execution currently at 98% overall complete, tracking over a month ahead of plan. QT assurance proactively managed with 6/15 PPs completed and therefore completing QT exit.
Migration	Readiness	Green	Green	Green	<ul style="list-style-type: none"> All non-SIT suppliers scheduled to begin migration have now commenced as planned
	Execution	Green	Green	Green	<ul style="list-style-type: none"> As of 22 May, 9.3m migrations have been completed against a 12.5m plan, with the shortfall expected to be fully recovered in Sprint 3 (end of July) All suppliers are now migrating in line with the Sprint 2 baseline Exception volumes remain low There have been no LDSO, DCC, or DIP threshold breaches
M16		Green	Yellow	Yellow	<ul style="list-style-type: none"> Consultation underway to consider STEG proposals for Decision Framework for October 2026 decision to change RF to seven months Modelling of new Supplier Charges Methodology against reduced timetable presented to STEG by Performance Assurance, Initial analysis suggests a significant increase in the total Supplier Charge cost to be apportioned. This is proving contentious with Suppliers and a link may crystallise between this and the timetable decision points April MCAG approved moving Readiness Assessment 8 completion milestone from 13/10/26 to 14/08/26 to assess industry participants readiness for the implementation of the reduced settlement timetable (initially for RF runs reduction to 7 months).

This graph shows the current **distribution of Participants across the E2E journey**, using data from the non-SIT tracker:

- **14%** of total Participants are in **Qualification Testing**
- **52%** of total Participants are in **Final QAD Review**
- **8%** preparing for **PAB/REC approval**
- **4%** of total Participants are in **Service Activation**
- **22%** of total Participants are **Migrating/Live**

Over half of Participants have now completed Testing and are in the later stages of the journey. Please note, especially the Migrating/Live stage has increased from 17% last week to 22% this week, representing a positive week-on-week change.



High Scoring Open Issues

Key	
P	Previous
C	Current

Issue ID	Issue	Milestone impacted	Issue score					Resolution
			1	2	3	4	5	
I276 (New)	An issue has been identified in BSC Section C12.12.6 where sanctions are defined to be lifted when Qualification is completed, but any affected Supplier will not be live in MHHS until the next ISD goes live	M14				C		<ul style="list-style-type: none"> We proposing to raise a BSC Mod to resolve, awaiting further action from Elexon BSC Change Team on actions and specific owners. This issue started at critical level 5 and is now reduced to high level 4 as the modification proposal is in development in BSC Change Management Team and the plan has been agreed. Programme providing review and input into the modification proposal Positive discussion held with Ofgem at QAG 20/05, which is reflected in the modification proposal. BSC Mod out for Elexon Internal Impact Assessment in advance of Panel. Briefing scheduled to be held with IPA and Ofgem 28/05 to brief on content and next steps.
I217	There is an issue that there are traditional meters installed on CT connections. The design does not currently support this, so those MPANs won't be able to be migrated unless changes are made to the design	M15			C ← P			<ul style="list-style-type: none"> Traditional meters installed on CT connections remain the standout item, creating the largest risk across the Exclusion and Remediation list. This is due to an increase in volume since the Data Cleanse Report, resolution being dependent on BSC CP1628 implementation, and the industry target resolution being later than expected. Supplier plans show ambition to attend sites and exchange meters where possible or proceed with migration; however, they remain dependent on BSC CP1628 implementation to resolve all MPANs CP1628 has now received SVG approval, with implementation scheduled for 5 November. On this basis, the risk score has been reduced from High (4) to Medium (3). CP1628 remains a key dependency for M15 and will continue to be closely monitored through to implementation, as the November delivery date represents the latest viable point before programme impacts would materialise
I234	Related MPANs with meters in the Advanced and Traditional or Smart Meter Groups - There is an issue that the current design doesn't support related MPANs which have different market segments. Until resolved these MPANs should not be migrated as they will result in appointment errors which will result in billing and settlement issues. A solution will need to be agreed with industry before these MPANs can be migrated	M15			C ← P			<ul style="list-style-type: none"> Related MPANs with different meter types remain a risk across the Exclusion and Remediation list. This is due to an increase in volume since the Data Cleanse Report (circa 14.5K), resolution being dependent on BSC CP1628 implementation, and the industry target resolution being later than expected. Supplier plans show ambition to attend sites and exchange meters where possible or proceed with migration; however, they remain dependent on BSC CP1628 implementation to resolve all MPANs. CP1628 has now received SVG approval, with implementation scheduled for 5 November. On this basis, the risk score has been reduced from High (4) to Medium (3). CP1628 remains a key dependency for M15 and will continue to be closely monitored through to implementation, as the November delivery date represents the latest viable point before programme impacts would materialise

Strategic Risk Themes affecting the Programme

Theme	Risk statements	Programme actions	RAID references	RAG / Trend
Central Party Capabilities to Support PP Volumes	<ul style="list-style-type: none"> There is risk that Central Parties may not have the capabilities to support peaks in the volume of PPs going through the journey through Qualification to Migration Start, particularly at the end of Migration Pathway 8 and 12 or migration volumes There is a risk that Service Management operation (not just ITSM, but assurance, market design, settlement etc.) cross-industry cannot support new PPs entering MHHS which is a key dependency for successful Migration 	<ul style="list-style-type: none"> Readiness Assessment 7 follow up results confirmed contingency action in place Central Party monitoring via PP tracker Ongoing Service Management reporting at TOG and SMF post-ELS – Confidence in Service Management robustness is dependent on completing ELS recommendations and observations from IPA review, which are in progress, therefore we retain this risk at Amber until they are resolved 	<p>Milestone impacted: M14/M15</p> <p>Linked Risk/Issue IDs: R1215, R1175-77, R1251, R1220, R1221, R1160, i246</p>	
PPs' ability to hit Programme Timescales	<ul style="list-style-type: none"> There is a risk that Programme Participants may not have the ability to hit their timescales to Qualify and/or start migrations There are a small number of participants being proactively monitored that are putting themselves at risk of not meeting M14 deadlines 	<ul style="list-style-type: none"> Monitoring and escalating PPs via PP tracker to their Migration Pathways with Qualification, DIP Manager, ISD and MCC teams. Participants at risk are in escalation. We have seen improvements following proactive intervention from the programme and Code Bodies, but risks remain 	<p>Milestone impacted: M14/M15</p> <p>Linked Risk/Issue IDs: R1215, R1265, R1160, R1175</p>	
Programme's ability to approve M14	<ul style="list-style-type: none"> There is a risk that there are central issues that affect a Suppliers' ability to hit M14 that therefore require the Programme to consider its options in setting M14 or consider any exceptions to sanctions being applied 	<ul style="list-style-type: none"> M14 acceptance criteria and choreography approved, and criteria are now being tracked through QAG Currently no central issues or significant risks with Qualification affecting Suppliers' ability to hit M14 Progressing a BSC Mod to resolve an issue in BSC Section C12.12.6 [I276] 	<p>Milestone impacted: M14</p> <p>Linked Risk/Issue IDs: R1251, R1209, R1277, R1264, i276</p>	
PPs' ability to complete Migration	<ul style="list-style-type: none"> There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15 	<ul style="list-style-type: none"> Proactive monitoring and escalation through MCC, and proactive dependency management. Suppliers back Migrating to plan from 18 May, hence trending up Identify & manage problematic MPANs – MCC looking into this Exclusions List shared at every MWG; owners and target dates assigned; troublesome MPAN remediation plans in progress 	<p>Milestone impacted: M15</p> <p>Linked Risk/Issue IDs: R828, R1202, R703</p>	
M16 Strategic risks	<ul style="list-style-type: none"> There is a risk that the timing and conditions required to support a successful M16 decision may not be achieved due to dependencies on M16 Decision Approach and Monitoring Criteria, Monitoring Period results, Migration progress and the stability of MHHS operations 	<ul style="list-style-type: none"> Proactive monitoring / action of RAID items by M16 Workstream and discussions where required through STEG. M16 risk landscape to be re-assessed following M16 Consultation Period M16 Workstream delivery in line with published Programme Plan dates We are receiving feedback via STEG from suppliers on the potential link with supplier charges (R1281). Trending Amber down on this basis 	<p>Milestone impacted: M16</p> <p>Linked Risk/Issue IDs: R1254, R1256, R1258, R1259, R1260</p>	
Regulatory/external change	<ul style="list-style-type: none"> There are several industry Code changes required to complete or de-risk migration and there is a risk that these are not implemented when needed 	<ul style="list-style-type: none"> Support from Programme in drafting CPs to feed into industry change, but Programme dependent on Code bodies progressing Design Authority proactively chasing through Code Body bilaterals, Expert Group, Working Groups and responding to consultations Migration workstream reporting change items as dependencies at MCAG Trending Green improving based on the confirmed implementation date for CP1628, which is a key dependency on Migration. Overall RAG remains Amber. Noting the dependency on I276 	<p>Milestone impacted: M15</p> <p>Linked Risk/Issue IDs: R1252, R1226, i234, i217, i276</p>	

RAID Items related to External Code Changes

- This slide highlights the key RAID items related to External Code Changes that the Programme is currently tracking the implementation of to ensure successful achievement of Programme Milestones, with a risk to delivery timelines where these are delayed or not implemented in line with Programme timelines.
- Note: This slide only contains the priority Code changes / issues that have a direct link to Migration activities. Other Code changes are important and should be progressed, but these are not currently impacting Migration activity and so are not being called out as priorities.
- Alongside each Code change / issue identified, we have referenced the associated Programme RAID items to provide supporting rationale (cross-reference to the 'High Scoring Open Issues' slide).
- While progression sits with external Code Bodies, the Programme is actively supporting Change Proposals, engaging through Design Authority and industry forums, and tracking key dependencies through MCAg.

External Code Change ref.	Code Change Title	Description	Code Change Description (as per Elexon website)	Dependency Narrative	RAG Status
Elexon BSC CP1628	Enabling Traditional meters at CT Connections to be operated in the Advanced Market Segment	<ul style="list-style-type: none"> • Implementation of BSC CP1628 is required as a key dependency to resolve the issues that are currently preventing the migration of impacted MPANs. Must be implemented no later than Nov'26. • There are 2 items on the Programme's Migration Exclusion List that require this CP to be implemented to resolve the issues identified that are preventing the Impacted MPANs from being migration in the MHHS arrangements. • Item 1 - <i>Traditional meters installed on CT connection types</i> • Item 2 - <i>Related MPANs with different meter types</i> <p>See Programme RAID items</p> <ul style="list-style-type: none"> • Issues I217/ I234 and Risk R1272 	<ul style="list-style-type: none"> • There are 6,246 traditional electricity meters still installed on Current Transformer (CT) Connection Types, with the majority being Meter Type N. These meters cannot currently be supported or migrated under the existing Market Wide Half Hourly Settlement (MHHS) Industry Standard Data (ISD) design, which only recognises Advanced Meters for CT connections • The Proposed Solution aims to enable the migration of approximately 6,246 Metering Systems with Traditional Meters at CT connections into the Advanced Market Segment without needing immediate meter replacements 	<ul style="list-style-type: none"> • The Programme will continue to monitor the progress of CP1628 which is currently expected to be implemented in November 2026 • Original Proposed Implementation Date for CP1628 was June '26 but this has been delayed to Nov'26 • Nov '26 is the latest viable implementation date for this change that will still enable Suppliers the required time to complete migrations for the impacted sits in time to meet the M15 milestone. • Delays beyond Nov '26 will put the achievement of the M15 milestone at significant risk • May SVG confirmed Nov'26 implementation date 	<p>On Track</p> <p>May SVG confirmed Nov'26 implementation date</p>
Elexon BSC Issue 120	Review of the approach to the calculation and application of GSP Group Correction Scaling Factors (Scaling Weights in MDD) post MHHS milestone M8/M10	<ul style="list-style-type: none"> • A number of Suppliers raised concerns about the new MHHS method for calculating Grid Supply Point (GSP) Group Correction Scaling Factors implemented at M10, hence Elexon BSC raised BSC Issue 1120 for further investigation via a dedicated BSC Issues Working Group which is due to report to SVG for decision May '26. • Implementation of the agreed outcome from BSC Issue120 is required as a key dependency to provide migrating Suppliers with greater confidence and certainty regarding how GSP Group Correction Factors are applied to MHHS settlement data for migrated MPANs. <p>See Programme RAID item - Risk R1232</p> <ul style="list-style-type: none"> • There is a risk that Elexon Issue 120 (Review of the approach to GSP Scaling Factors post M8/10) may create uncertainty for Suppliers set to Migrate MPANs into the new MHHS arrangements and this may cause delays, deferrals or postponements of migrations against the current baselined Migration Plan, potentially putting M15 milestones at risk 	<ul style="list-style-type: none"> • Issue 120 examines Supplier concerns that the new MHHS method for Grid Supply Point (GSP) Group Correction Scaling Factors may reduce post-M10 Settlement accuracy compared to the Issue 55 approach. Suppliers are seeking a review of the current calculation to better understand its impacts and consider potential improvements • While these updates aim to improve the allocation of unallocated energy, some industry participants have raised concerns that the new approach may reduce settlement accuracy compared to previous methods. As a result, an industry Issue Group is being proposed to review the impact of these changes, consider whether elements of the old methodology should be reintroduced, and recommend any further adjustments needed to ensure accurate and fair settlements during the transition to MHHS 	<ul style="list-style-type: none"> • The Programme has notified Elexon BSC of the importance of resolving this issue as soon as possible and has been in discussions to ensure its timely progression as a priority. We will continue to monitor the progress of Issue 120 • Extraordinary May SVG meeting confirmed implementation within ISD v25 / MDD377 with new scaling weights - Effective From Date of 27 May 26 	<p>On Track</p> <p>Extraordinary May SVG confirmed implementation within ISD v25 with new scaling weights - Effective From Date of 21-May-26</p> <p>Circular EL04638: Update: revised scaling weights effective from 27 May 2026</p>

Risk Assessment – M14

Risk ID	Risk	Mitigation	Previous Score	Current Score	Risk Status
R1264	There is a risk that resourcing across Programme, Central Parties and Central Capability Providers becomes constrained during the summer period due to leave peaks and competing organisational priorities	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Forward-plan resource coverage for summer months and agree minimum service levels, cross-skill team members to ensure continuity of critical activities, use surge capacity or short-term contracted support where gaps are identified, and actively monitor leave patterns against workload forecasts Risk to be re-assessed at the end of June once we reach the summer period. Update to then be provided based on evidence 	16	16	Risk score remains at 16, continuing to monitor as we approach the summer period
R1265	There is a risk that Market Participants, particularly smaller Suppliers and Agents, do not fully understand or complete their Service Activation activities ahead of Qualification	<ul style="list-style-type: none"> Issue clear guidance and examples of Service Activation evidence, host targeted deep-dive support sessions for high-risk participants, and track progress through the Readiness Dashboard and escalate early where delays occur Proactive monitoring through tracker and engagement ongoing. DIP Manager has raised DIP CR021 to allow PP's to onboard to DIP production environment in advance of qualification which will help mitigate the time for parties to DIP onboard. Proactive Programme communications on Service Activation process and Participant activities (e.g. MDD self-serve) Risk owner transferred from Elexon QT Team to the Elexon PMP Team to communicate their service activation process. The process was re-communicated by the Elexon PMP team at QWG on 12/05. One to monitor and manage as required 	16	16	Risk score remains at 16. Risk ownership has been re-assigned from the Elexon QT Team to the Elexon PMP Team. Ongoing monitoring continues in line with communications and updates from the PMP Team
R1251	There is a risk to Code Bodies capacity to support the qualification of all PPs by M14, because there will be peaks of PPs qualifying at the end of Wave 3 (Migration Pathway 8) and the end of Wave 4 (Migration Pathway 12)	<ul style="list-style-type: none"> The DIP Manager team is investigating the appropriate mechanism and governance route to derogate the relevant rule, enabling earlier onboarding of parties within the high-volume migration pathways. Subject to confirmation of the approach, the intention is to reduce the likelihood of the risk materialising from a DIP perspective. Above narrative still stands. DIP Manager will be raising a DIP CR to allow PP's to onboard to DIP production environment in advance of qualification which will help mitigate the time for parties to DIP onboard. Score remains DIP CR 21 to be raised, implementation date proposed for 24 June 2026. Risk remains 	14	14	Risk score remains at 14, risk to be re-assessed with the aim to reduce scoring following implementation of DIP CR 21
R1215	There is a risk that Qualification participants (particularly Wave 4) will not be able to complete QT in time to go through the E2E journey to qualify by M14	<ul style="list-style-type: none"> Code Bodies have brought Wave 1 – 4 QT end dates forward by one week. Analysis of the PPIR results has proven that a majority of PPs will be able to complete QT in time to support going to PAB before M14 Score retained, Wave 4 continuing to progress well but a couple of participants at risk. Continuing to monitor. Probability to be reassessed once parties under escalation can be assessed Probability reduced from 3 to 2 in light of escalation actions in progress. Continuing to monitor Impact reduced from 4 to 2 as this will not prevent M14 going ahead and the number of MPANs at risk is low 	15	7	Risk impact reduced to 2 and overall score reduced to 7 as this will not prevent M14 going ahead and the number of MPANs at risk is low
R1209 (CLOSED)	There is a risk that there is insufficient resource for PIT and QT execution assurance given the volume of work to be executed.	<ul style="list-style-type: none"> RA7 will give confidence on resourcing preparation, and we will review resourcing updates RA7 response sound, retained probability at 2, overall risk score of 14 remains Probability reduced from 2 to 1 due to a high degree of confidence in resourcing against the future profile. Score reduced from 14 to 9 Risk closed based on strong progress of Wave 4 QT 	14	9	Risk score initially reduced to 9, and since closed based on strong progress of Wave 4 QT
R1177 (CLOSED)	There is a risk that the lack of QT progress could delay the completion of QT for PPs increasing the resource required by Code Bodies to support QT impacting the ability to complete QT on time	<ul style="list-style-type: none"> Wave 3 tracking ahead of schedule. QT continues to run ahead of schedule. RA7 will give confidence on resourcing preparation. Continue to monitor Readiness Assessment 7 has given confidence on resourcing preparation Probability to be reassessed once parties under escalation can be assessed Probability reduced to 1 due to confidence on QT progress. Continuing to monitor Risk closed based on strong progress of Wave 4 QT 	14	9	Risk score initially reduced to 9, and since closed based on strong progress of Wave 4 QT

Risk Assessment – M15

Document Classification: Public

M15 Umbrella	Risk ID	Risk	Mitigation	Previous Score	Current Score	Risk Status
MHHS TOM Performance	R1250	The DIP assurance regime [Data Integration Platform assurance - Exelon] defines a process to follow to email non-compliant DIP Users, but there are no escalations, incentives, sanctions or performance board to answer to. This raises the risk that DIP Users continue to remain non-compliant with a consequential impact on DIP performance	<ul style="list-style-type: none"> It is noted that this risk is referenced directly in the IPA's MHHS Target Operating Model (TOM) Service Arrangements and Operations Review as both a tactical observation with associated recommendations for action (Ref #3.1 – high priority) and a strategic observation (Ref #2.2). Future updates will be monitored in line with these updates and progression alongside the Programme's review DIP Manager has noted that there is the sanction of removing PP access to DIP and confirmed no further action is planned to define escalation processes and the impact/consequences of PPs non-compliance to DIP Rules. Removing access to the DIP would halt migration for any PP therefore this would have a material impact on M15. The risk remains without any further definition of what escalation process will be followed, what criteria would be applied for turning off DIP access and what other actions/sanctions could be applied before turning off DIP access for a noncompliant PP. Continuing to track as an outstanding ELS Exit and IPA review action. Scoring remains as no additional mitigation evidenced Latest DIP Manager review session confirmed that additional activity is in progress with other Code Bodies to confirm what's covered by each parties' assurance regimes and where the boundaries are to remove ambiguity. Further updates expected by end June, feeding into IPA actions 	21	21	Risk remains high. Further detail required on timelines, governance, and consequences to fully evidence end-to-end controls. To also be monitored in line with IPA's MHHS TOM Service Arrangements and Operations Review
Migration Execution	R1275 (New)	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	<ul style="list-style-type: none"> Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly Discussed at MWG. Audience open to a window pre-M15 that is only for exception. MCC do develop thinking further and bring back to MWG 	-	16	New risk raised following discussions with Migration team. Initial score set at 16
MHHS TOM Performance	R1264	There is a risk that resourcing across Programme, Central Parties and Central Capability Providers becomes constrained during the summer period due to leave peaks and competing organisational priorities	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Forward-plan resource coverage for summer months and agree minimum service levels, cross-skill team members to ensure continuity of critical activities, use surge capacity or short-term contracted support where gaps are identified, and actively monitor leave patterns against workload forecasts. Risk to be re-assessed at the end of June once we reach the summer period. Update to then be provided based on evidence 	16	16	Risk score remains at 16, continuing to monitor as we approach the summer period
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone.	<ul style="list-style-type: none"> PPIR responses indicate that the current forecast is approximately 1.3k MPANs within remediation/exclusion categories will remain to be completed into 2027, suggesting Suppliers are progressing activity in a timely manner. MCC is continuing to monitor and track Supplier progress MCC looking to complete regular progress reviews with Suppliers, any delays to the March Troublesome MPAN Baseline results will be managed As per previous update, MCC are looking to introduce a process to gather regular updates on progress to support monitoring and identify any timelines shifting as early as possible. Proximity score realigned to a value of 3 as there's still sufficient runway time to M15 	16	15	Proximity score realigned to a value of 3 as there's still sufficient runway time to M15. Score reduced from 16 to 15
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	<ul style="list-style-type: none"> Progress being tracked through monthly Exelon Service Mgt forum and TOG updates. Awaiting IPA feedback for further action to be taken (expected by 31-Mar) Probability reduced to 3 following RA7 responses. Score reduced from 19 to 15. Continuing to monitor Exelon Service Management Performance No further update, continuing to monitor Exelon Service Management Performance. Score remains 	15	15	Risk score remains at 15, continuing to monitor Exelon Service Management Performance
MHHS TOM Performance	R1269	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	<ul style="list-style-type: none"> Risk raised following RA7 response analysis, key actions for mitigation as follows: Ensure contingency measures are in place There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up. Additional measures such as extending contractor resource should be considered No further update required, as per above. Continuing to monitor 	15	15	Score remains at 15, continuing to monitor
MHHS TOM Performance	R1154	There is a risk that Exelon may not have a robust enough Triage team in both capacity and capability when wave 1-4 PPs start migrating.	<ul style="list-style-type: none"> Awaiting IPA feedback for further action to be taken - Expected - 31.3.26 (dependent on IPA Review Release). Continuing to monitor Triage process operating ok at present. Now approaching start of migration period for non-SIT Wave 1 participants from 15 May onwards. Key monitoring period through to end of June. Risk to be re-scored post this based on evidence 	15	15	Score remains at 15, continuing to monitor
MHHS TOM Performance	R1212	There is a risk on DIP service management, that the absence of robust operational monitoring tools for both DIP users and administration users will lead to undetected issues in system performance, data integrity, and process compliance. Without effective monitoring, anomalies such as failed transactions, incorrect data flows, or system outages may not be identified or addressed in a timely manner	<ul style="list-style-type: none"> DIP Manager has provided evidence of operational monitoring controls across the DIP service, including daily DLQ reviews/reporting and automated monitoring of response times, webhook performance, and message volumes. Additional reporting supports oversight of participant activity and behaviors. While some gaps remain around alert thresholds, resolution SLAs, and evidence at peak migration scale, the Programme has reduced the probability score from 4 to 3, lowering the overall score to 14. Risk will continue to be monitored through the May–October 2026 migration period. DIP Manager to provide further detail on Avande alerting and monitoring reporting. Any required resolutions will follow Incident Priority 1–4 timescales. Risk continues to be monitored through the June/July period and is trending downward 	17	14	Risk score reduced to 14 following review of DIP Manager operational monitoring controls. Ongoing monitoring will continue through the migration period to validate control effectiveness

Risk Assessment – M16

Risk ID	Risk Description	Mitigation	Previous Score	Current Score	Risk Status
R1254	There is a risk that when considering consultation responses to the pre M16 decision points being discussed by the Settlement Timetable Expert Group (STEG), that any objections raised by participants are not evidence based and don't clearly demonstrate appropriate rationale for the defined decision criteria (agreed via STEG) being not achieved or breached	<ul style="list-style-type: none"> Being discussed with PPs as part of Settlement Timetable Export Group prior to consultation being issued 	15	15	Score to be re-assessed following M16 consultation period
R1237	There is a risk that there is not an agreed framework in place to support implementation and decision making for M16	<ul style="list-style-type: none"> First Settlement Timetable Expert Group (STEG) Industry WG set up to discuss M16 approach / framework and support the decision-making process. Will meet every 2 weeks till end of March (min). 4th meeting today 	13	13	Score to be re-assessed following M16 consultation period
R1242	There is a risk that the M16 approach, using the Transition Design, can't be agreed with Industry via STEG with enough time to successfully action the agreed approach and monitor the agreed approach and monitor the agreed data points ahead of Decision Point 1 in Oct '26	<ul style="list-style-type: none"> Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk 	13	13	Score to be re-assessed following M16 consultation period
R1243	There is a risk that the new MHHS arrangements are not operating steadily post migration of MPANs into MHHS which means that the market cut over from the legacy 14-month settlement timetable to the new four-month settlement timetable, aligned to the MHHS TOM, is not possible within the timelines set out in the Transition Plan and MHS Programme Plan, resulting in a delay to M16	<ul style="list-style-type: none"> Monitoring of the current Settlement performance is important via Elexon Performance Assurance colleagues and weekly Elexon TOG sessions, providing confidence or early warning markers 	11	11	Score to be re-assessed following M16 consultation period
R1253	There is a risk that external parties who are exposed to Settlement risk of not reading traditional meters every 4 months will seek to delay or defer the reduction of the Settlement timetable from 14 months to 4 months	<ul style="list-style-type: none"> Reference Ofgem directions which all parties need to comply with. Through STEG, ensure any valid barriers or blockers to M16 are understood and managed. Ensure the scope of STEG is focused on delivering M16 and not deferring or delaying M16 	11	11	Score to be re-assessed following M16 consultation period
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales	<ul style="list-style-type: none"> NESO to engage Elexon change team to request change support, with the option to raise an issue or CP to amend BSCP014 Process 3.3 timescales to align with the MHHS Settlement Timetable timescales 	11	11	Score to be re-assessed following M16 consultation period
R1256	There is a risk that the minimum number of MPAN volumes successfully migrated (or a representative split of MPAN types e.g. Market Segment, Connection Types) to allow/enable the Programme and Participants to make Control Point Decision 1 is not reached resulting in being unable to make the required decision to proceed. This would cause delays to the decision-making process and have a negative impact on the M16 timeline	<ul style="list-style-type: none"> Monitoring of the current Migration Execution results as part of the M16 Decision Monitoring process 	10	10	Score to be re-assessed following M16 consultation period
R587	There is a risk that Programme plan Settlement Timetable Transition cut over date decision milestone (13/10/26) is not long enough notice period to enable all the governance approval	<ul style="list-style-type: none"> The governance approval is part of the STEG scope and will need to ensure this risk is managed. Output from the group over Q1 will enable a better assessment of this risk 	9	9	Score to be re-assessed following M16 consultation period

- No **Critical** or **High** Risks within RAID log
- All **Medium** Risks shown in table
- **Note:** All M16 risks to be re-assessed following M16 Consultation Period

M11 Work-Off Plan

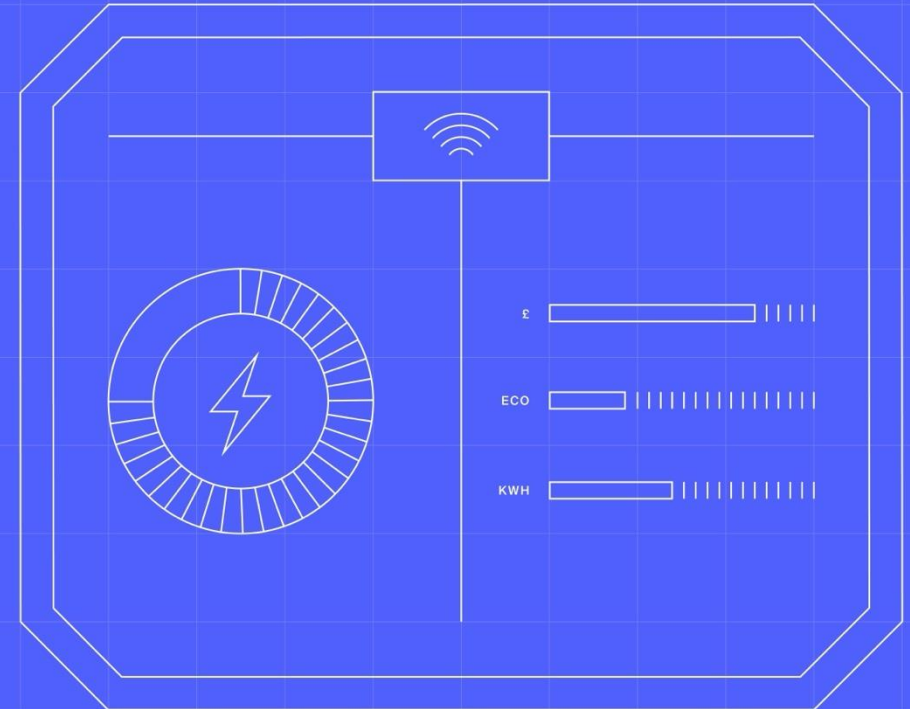
#	Work item	Due date	Owner
1	Delivery of deferred P Flows (P0275, P0276 and P0277)	30-Nov-25 [Completed 19-Feb-26]	Elexon
2	Decision provided on migration incentives (Mod P487)	Q1 2026 [Completed 11-May-26]	Ofgem
3	Outstanding SAT testing for M16 transition	30-Jun-26	Elexon
4	Outstanding Helix SIT-Ops PIT work-off plan items	26-Nov-25	Elexon
5	Elexon undertake a full post incident review of ISD v14 and v15 issues	03-Dec-25	Elexon
6	Programme to convene IRG to consider all of the issues associated with the publication of ISD v14 & v15	03-Dec-25	Programme
7	ISD v15 (emergency release) is published, validated and successfully loaded by relevant industry participants	21-Oct-25	Elexon M11-ready PPs
8	All Elexon 'readiness and stability' resolution activities (per slide 70 in appendix) are completed as agreed	03-Dec-25	Elexon
9	Obtain final M11 readiness declarations from outstanding parties	22-Oct-25	Programme M11-ready PPs
10	Major incident related to ISD has been closed	22-Oct-25	Elexon

Migration Update

INFORMATION: Update on Migration Progress

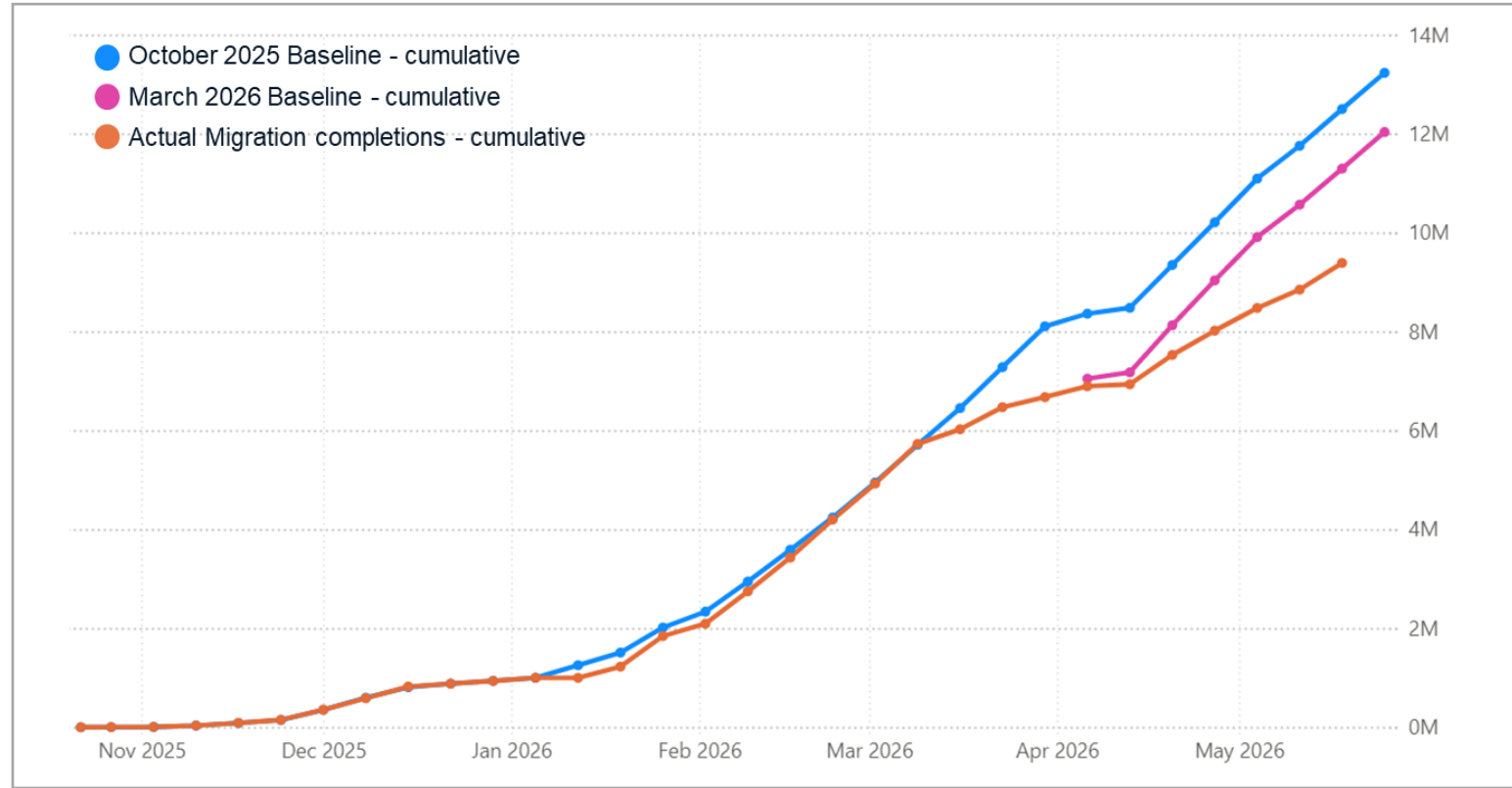
Programme (Warren Fulton)

10 mins



Migration Execution

1. As of 22 May, a total of 9.3 million migrations have been completed against a plan of 12.5 million
2. From w/c 18 May 2026, all Suppliers are migrating in line with the Sprint 2 baseline plan. Recovery of any missed volumes is expected to be achieved during Sprint 3, which concludes at the end of July
3. The reduced migration outturn does not currently present a risk to M15. There remains sufficient unused migration capacity to recover any lost volumes
4. Non-SIT Suppliers are now able to commence migrations. A further five suppliers are expected to begin migration before the end of Sprint 2, including three starting w/c 18 May
5. Exception volumes remain low, with trends and preventative actions continuing to be reviewed through the MWG
6. There have been no LDSO, DCC, or DIP threshold breaches



Total MPANs Migrated (as of 22/05/26)	Total MPANs in Legacy (as of 22/05/26)	Total Available Capacity (between 22/05/26-07/05/2027)
9,322,648	24,439,292	62,730,000*

*With approval of a Sprint 3 capacity threshold of 280,000K, total available Capacity would be **64,080,000**

Core Migration Dependencies (1)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers had experienced localised issues which caused them to reduce migrations. The rationale for these deviations and recovery plans were deemed to be acceptable by the MCC. All Suppliers are now migrating as per the baseline plan and a bulk of 'missed' volume recovery is expected to take place in Sprint 3.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 2 progress. The findings from the Exclusion List PPIR and mitigating plans are discussed in subsequent sections
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues materially affecting the planned migration start dates.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

Core Migration Dependencies (2)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D416	DIP migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	G	G	G	There are no known issues affecting Migration.
D373	LDSO migration performance	There is a dependency on LDSO's performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	We are observing sporadic LDSO issues; however, LDSOs are proactively informing the MCC and taking steps to resolve them. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (3)

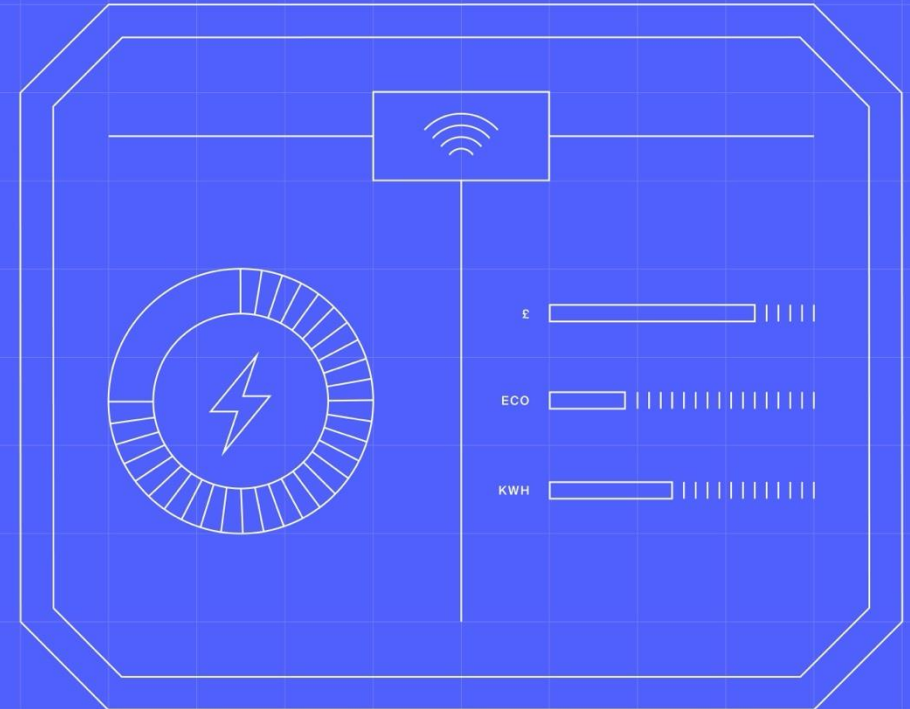
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	DCC processed migrations in accordance with the Migration Design and Migration Threshold obligations
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	There are no known Industry Changes affecting Participant Migration plans or performance.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	G	G	There are no known issues affecting Migration.

Qualification Update

INFORMATION: Update on Qualification Progress

Code Bodies (David Moss)

5 mins



PSG – Monthly Qualification Update

Overall Status / Progress
<p>Overall Qualification:</p> <ul style="list-style-type: none"> Overall Qualification on-track with focus on final Wave 2 PAB approvals, Wave 3 Final QAD submissions and completion of Wave 4 Qualification Testing (QT). Escalation process in place and being utilised to identify at risk participants and support a return to green. Code Bodies working with existing participants without a route to Qualification to manage them through Market Exit ahead of M14. <p>SIT Qualification:</p> <ul style="list-style-type: none"> Pathway 6 – 1 participant following Wave 3 timeline (director level engagement in-progress). <p>Non-SIT Supplier & Agent Test Execution:</p> <ul style="list-style-type: none"> Wave 3 – QT execution and assurance completed. Wave 4 – QT execution at 99% overall complete, tracking ~4.5 weeks ahead of plan and 8 of 16 participants have completed QT assurance. <p>Qualification:</p> <ul style="list-style-type: none"> Wave 1 – MHHS Qualification complete. Wave 2 – 7 of 18 participants qualified and remain on-track for PAB. 1 participant has withdrawn. Wave 3 – 27 of 31 Final QADs received and 4 approved. On-going engagement with final participants to ensure submissions are received, reviewed, and approved within Wave 3 timelines. Wave 4 – All Initial QADs received and 18 of 43 approved.

Key upcoming milestones		
Milestone name	Date	RAG
BSC PAB and REC Code Manager Approval (Wave 1)	15/04/26	C
QAD Director Sign Off (Wave 2)	20/04/26	C
Wave 3 Qualification Testing End	15/05/26	C
Final QAD Received (Wave 3)	22/05/26	A
BSC PAB and REC Code Manager Approval (Wave 2)	28/05/26	G
QAD Director Sign Off (Wave 3)	26/06/26	G
Wave 4 Qualification Testing End	10/07/26	G
Final QAD Received (Wave 4)	24/07/26	G
BSC PAB and REC Code Manager Approval (Wave 3)	30/07/26	G
QAD Director Sign Off (Wave 4)	28/08/26	G
BSC PAB and REC Code Manager Approval (Wave 4)	24/09/26	G

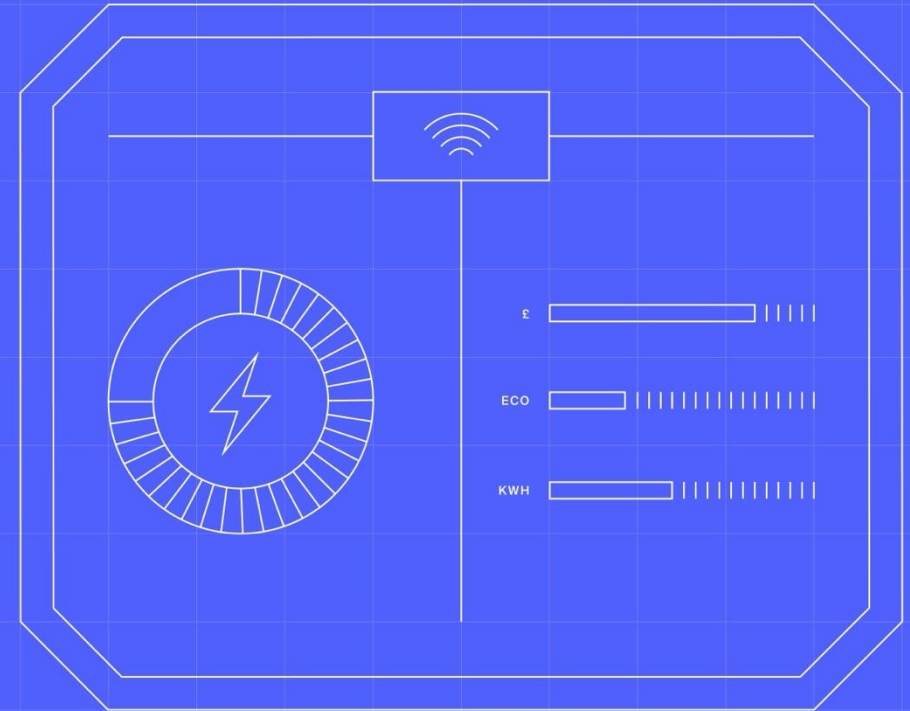
Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
Non-SIT Suppliers & Agents	Non-SIT participant does not meet wave requirements which delays its Qualification timelines	Wave 4 QT at 99% overall complete. The risk stays Low as a result. Although some participants need additional support in their QAD submissions, more than 80% are on time (or within tolerance) and on-quality.	G
Non-SIT Suppliers & Agent	There is a risk to Code Bodies capacity to support Qualification of all PPs by M14 if PPs continue to move from earlier waves into Wave 4.	Continuing to monitor capacity and resourcing throughout waves to ensure they can be supported. Work with participants to support maintaining their assigned wave. QAG on 17/12/26 formally closed transitional arrangements for MHHS Qualification, effectively 'capping' the total number of participants qualifying via Waves. Number Roles qualifying in Wave 4 remains stable at c.43 with no new movements of Participants into Wave 4.	G

M16 Update

INFORMATION: Update on M16 Progress

Programme (Ian Smith)

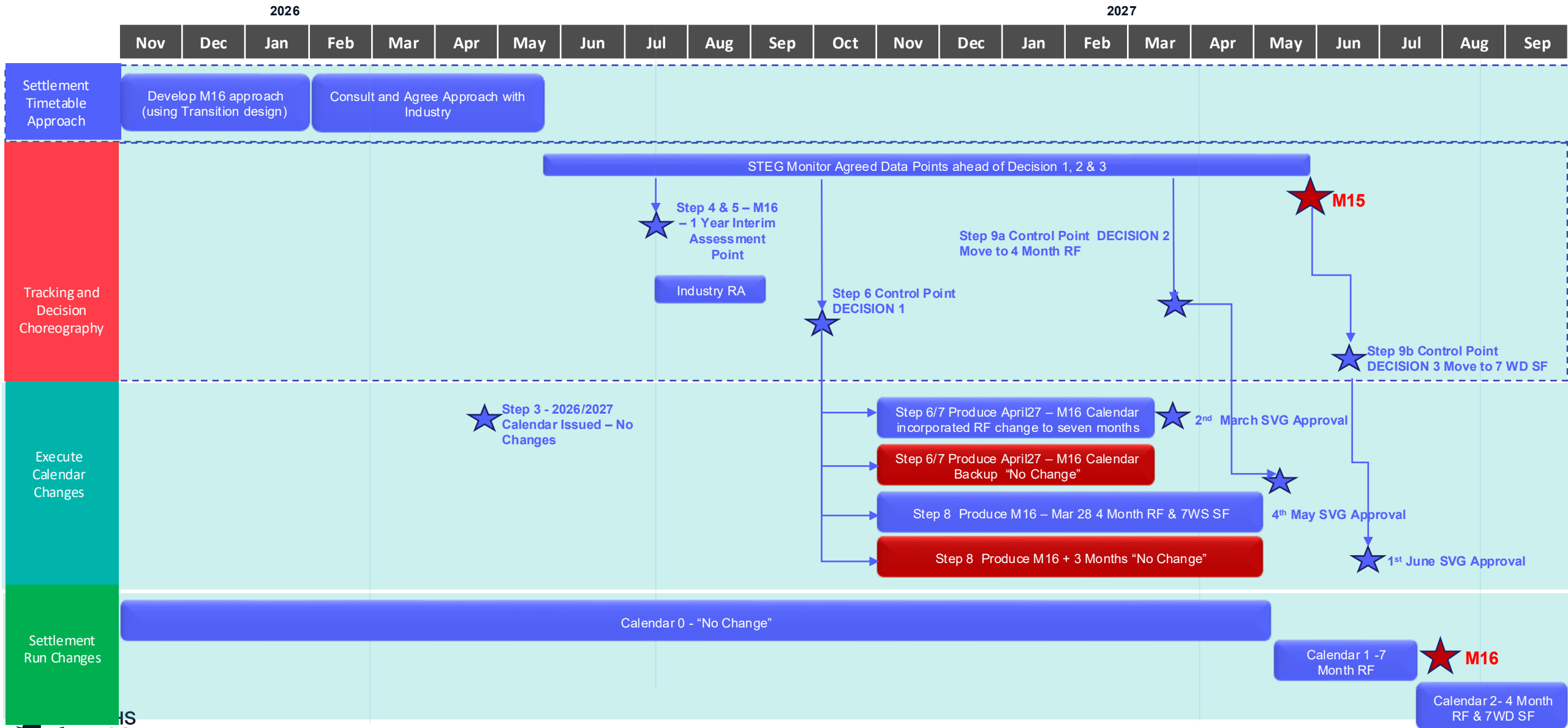
5 mins



M16 Update

- RF Decision Consultation underway – closing date 26/05/26
- RF Consultation Webinar took place on 29/04/26, over 150 attendees
- 3 weekly Q&A sessions have been held during the consultation period
- STEG meeting on 13/05/26:
 - CVA Settlement Delta volume graphs presented again as a result of Q&A question
 - Analysis on potential MHHS Supplier Charges:
 - initial view from Elexon Performance Assurance shows a significant increase in Supplier Charges using the new MHHS methodology with a shortened RF timetable (@ 4months)
 - Analysis to be presented to next PAB meeting
- Preparation for RA8 to commence w/c 25/05. Readiness Questions to be drafted.

Transition to new Settlement Timetable and M16 Decision - POAP

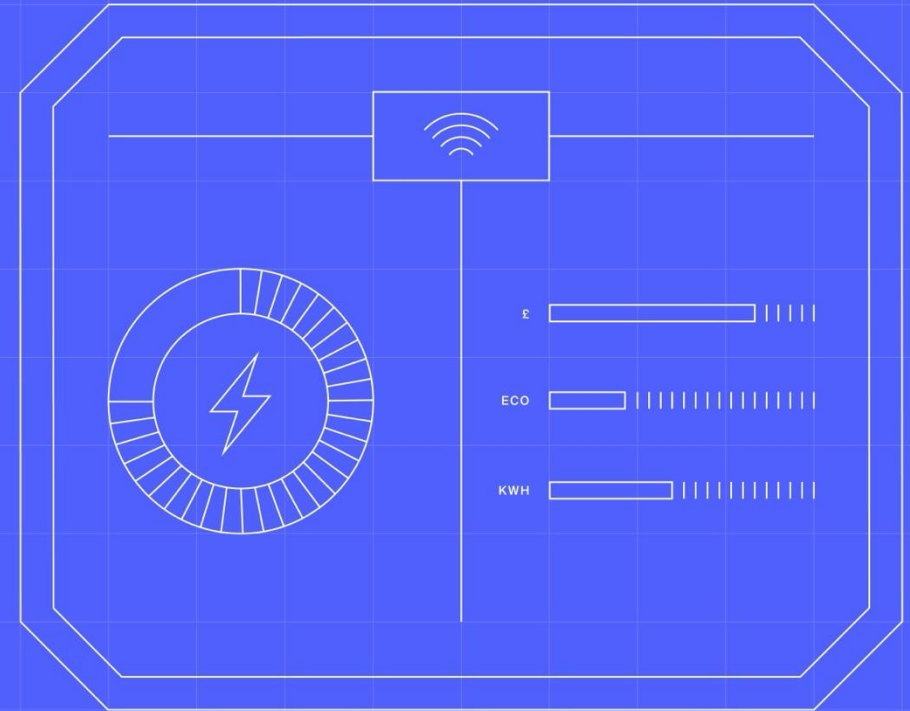


Elexon Progress on IPA Tactical Actions

INFORMATION: Update on Progress against IPA's Tactical Actions

Elexon (Ian Giles)

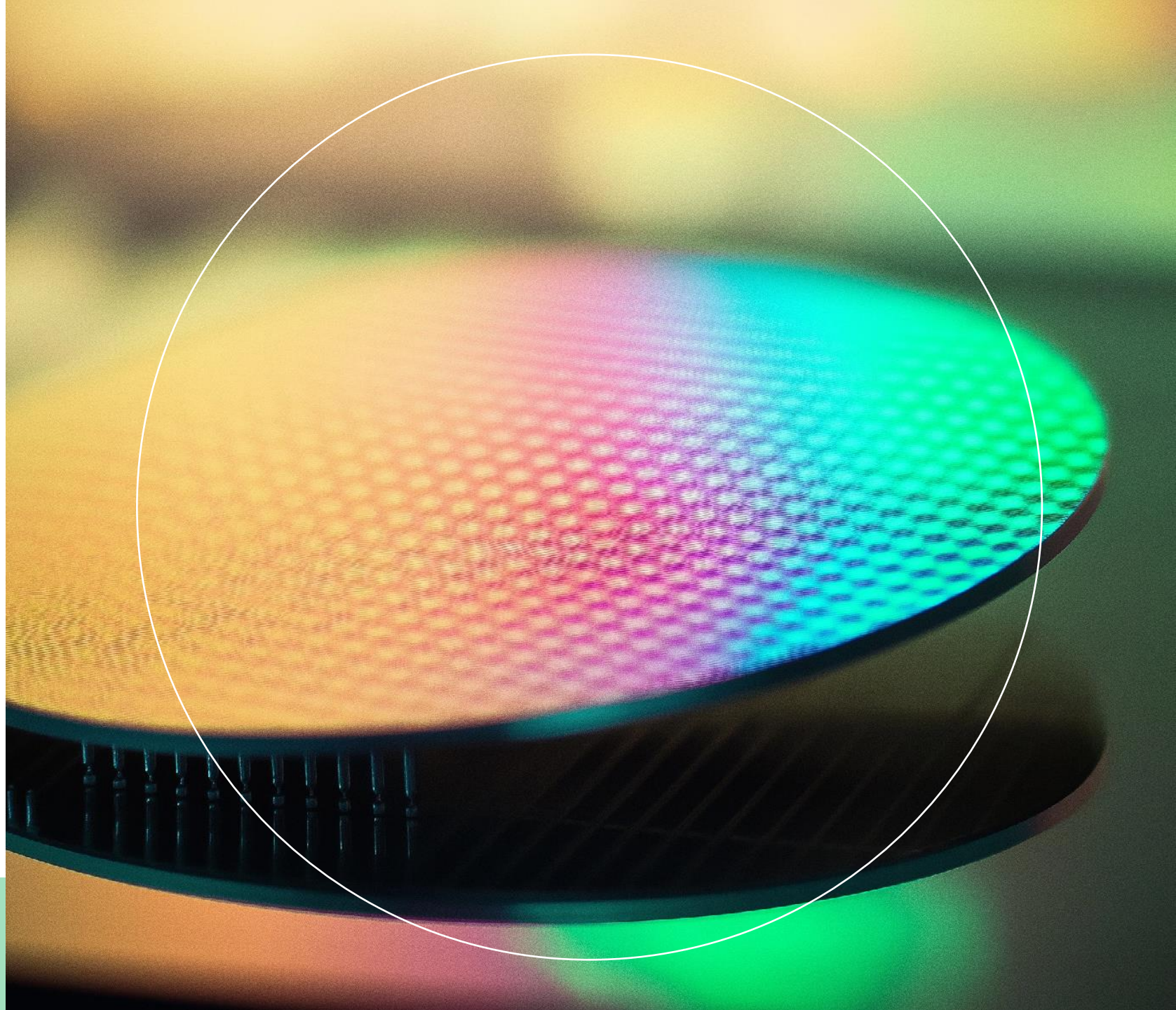
10 mins



IPA Review Service Management Progress

Owner – **Ian Giles**

ELEXON



Service Management Progress IPA Tactical Actions

Service Management tactical actions delivered and current work underway



Workstream	Closed	In progress	Not started	Total
Service Management Process Control	8	1	0	9
Industry Visibility, Communications and Self-Service	3	2	0	5
Cross-Party Operational Governance	1	2	0	3

What has landed

Weekly QC, KPI remediation route, PIR recurrence controls, PIR action tracker, participant information pack, escalation guidance, issues-log publication, distribution-list review and rapid working-group controls.

Current work

Guidance change log, operational contact register, forward maintenance / release calendar, Elexon/REC FAQ and monthly misrouted-ticket review.

Information

12 closed Service Management tactical actions now have explicit action taken and closure.

Closed actions: Service Control and PIR management

Detailed action taken and closure information for completed Service Management actions A1–A4

A1 | Weekly ticket-quality walkthrough

Action taken: Service Management reviewed the OSM ask and agreed QC should sit with Service Management rather than add OSM workload. A weekly QC report is now issued every Monday to Service Managers and Technical Triage; monthly TT / Service Manager review has been established.

Why closed: repeatable quality-control cycle is live with clear recipients, action route and management review.

A2 | KPI pack and remediation actions

Action taken: KPI reporting was aligned to Service Management Forum ownership. The pack now supports review of breach reasons, aged-ticket themes, communication timeliness, reassignment counts and remediation ownership.

Why closed: reporting owner and forum route confirmed; KPI review is now embedded within BAU reporting.

A3 | PIR template recurrence prevention

Action taken: Incident Management / Service Management review sessions were initiated. PIR template updated so PIRs include recurrence-prevention actions, not only incident chronology.

Why closed: updated PIR template and underpinning process created and reviewed.

A4 | PIR action tracker

Action taken: PIR action tracker and process created with owner, due date, forum route, status and closure evidence fields; Problem / CSI linkage considered.

Why closed: PIR follow-up now has visible ownership, due dates and closure evidence.

Closed actions: Guidance, Onboarding and Escalation

Detailed action taken and closure information for completed Service Management actions A5–A9

A5 | Ticket-submission guidance

Action taken: Ticket-submission standards were added to the MHHS Information Pack, including one issue per ticket, required fields and self-service expectations.

Why closed: guidance released for participant use through the information pack.

A6 | MHHS participant information pack

Action taken: Standard pack created with key links, contacts, escalation routes and support guidance for new or progressing participants.

Why closed: pack released and reusable for participant onboarding / activation.

A8 | Escalation discipline

Action taken: Escalation route refreshed and presented through the April Service Management Forum, including Elexon route, supplier / non-Elexon route and priority response expectations.

Why closed: escalation guidance reissued and available as an operating reference.

A9 | Capacity and demand validation

Action taken: RA7 capacity evidence compiled and submitted, covering Service Management, OSM and Technical Triage / Market Design readiness.

Why closed: evidence submitted and Service Management readiness marked green.

Closed actions: Industry Visibility and Cross-Party Working

Detailed action taken and closure information for completed Service Management actions B1, B2, D3 and D4

B1 | Weekly industry issues log

Action taken: MHHS issues log formalised and issued every Monday, covering open issues, severity, impact, age, owner and next action.

Why closed: publication process is live, repeatable and provides industry-visible issue control.

B2 | Distribution-list review

Action taken: Issues-log / operational communications list refreshed; six-month review cycle set up; updated TOG contact details requested.

Why closed: communication reach control refreshed with ongoing validation route.

D3 | Rapid cross-party working group process

Action taken: Service Managers reviewed and agreed emergency cross-party working group / CPSD emergency board way of working, including trigger route and action tracking.

Why closed: working instruction and way of working agreed with Service Managers.

D4 | Single self-service guide

Action taken: “Where to go” self-service content merged into onboarding / information pack to avoid duplicate guidance routes.

Why closed: requirement absorbed into released participant information pack.

Service Management tactical actions currently being progressed

Five open actions remain in delivery, each with a dependency and next step

A7 | Guidance change log

Lead: Service Management

Dependency: Change Management transformation

Action to date: meeting held with Andrew / Marie; delivery deferred to end June and IPA notified.

Next: confirm owner, repository, template and publication route.

Due Date: 30 June 2026

B3 | Operational contact register

Lead: Service Management / OSM

Dependency: TOG contact refresh and GDPR controls

Action to date: updated participant contact details requested via TOG.

Next: validate returns, assign owner and define review cycle.

Due Date: 30 June 2026

B4 | Forward maintenance / release calendar

Lead: Service Management / Product Owners

Dependency: product-owner input and publication cadence

Action to date: initial discussion held; deferred to end June due to change-management transition.

Next: agree source data, owner and publication route.

Due Date: 30 June 2026

D1 | Elexon / REC FAQ

Lead: Service Management / REC

Dependency: REC bilateral and aligned routing wording

Action to date: initial REC bilateral held; follow-up arranged to gather content.

Next: draft FAQ and agree publication route.

Due Date: 30 June 2026

D2 | Monthly Elexon-REC misrouted-ticket review

Lead: Service Management / REC

Dependency: shared evidence set and reporting cadence

Action to date: initial REC bilateral held alongside FAQ work.

Next: agree data fields, return-rate view and monthly reporting route.

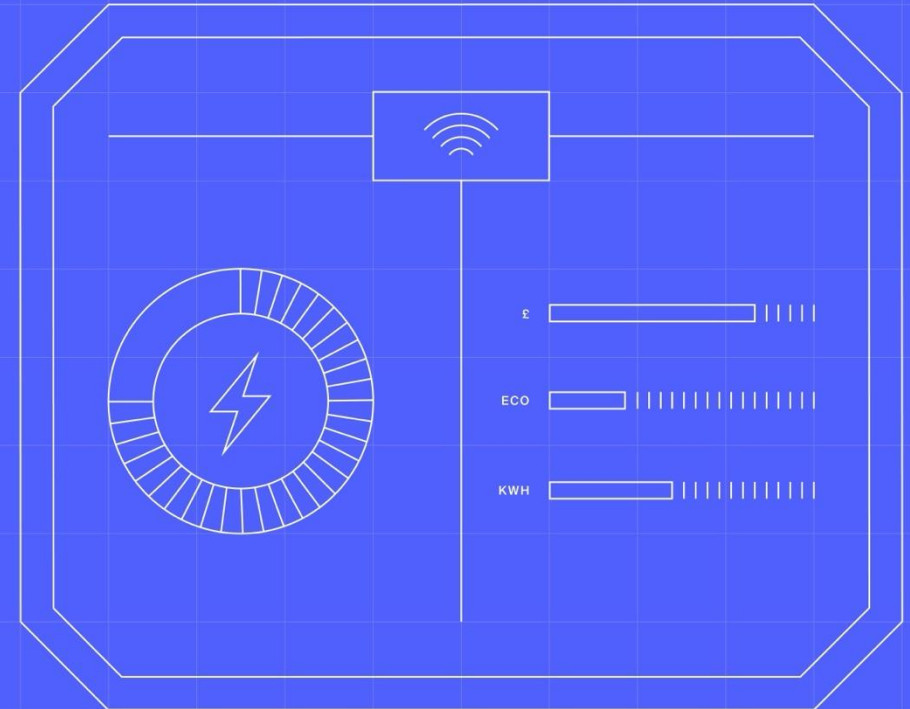
Due Date: 30 June 2026

M14 Acceptance Criteria

INFORMATION: Update on Progress against the M14 Acceptance Criteria

Programme (Jason Brogden)

5 mins



The M14 Acceptance Criteria

The Programme will provide an update on each criterion required to meet M14:

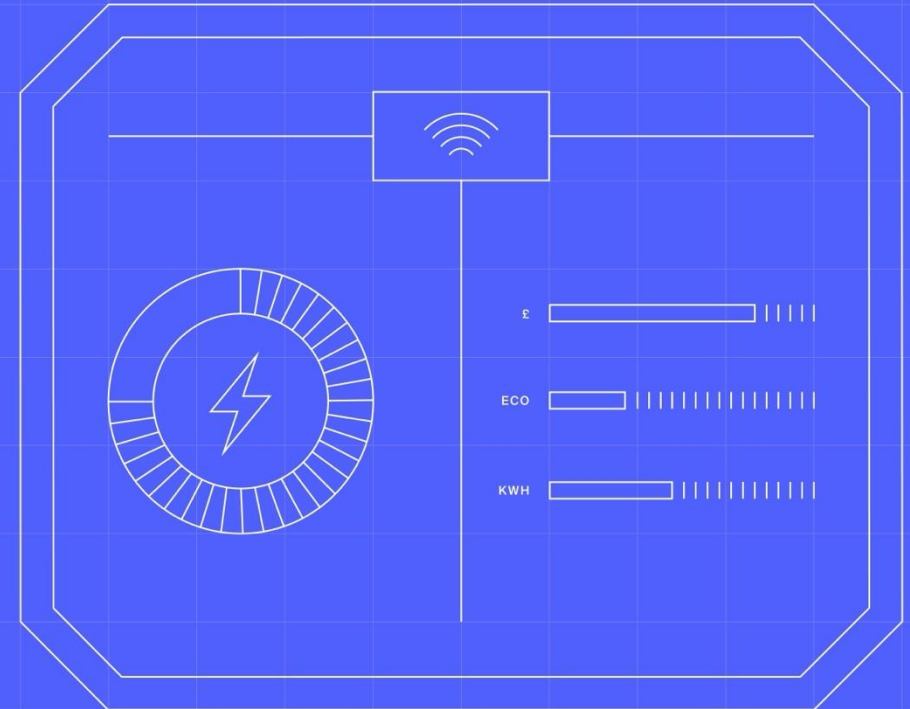
	Criterion	Key evidence required to demonstrate the Criterion has been met	Update and Status
1	There is confidence that there have been no MHHS Programme, DIP Manager or Code Bodies issues with Qualification that might have affected Suppliers' ability to achieve M14 (notified to Ofgem in advance of M14 as per Annex 4 of the Qualification Approach & Plan)	<ul style="list-style-type: none"> Code Bodies have met their SLAs as outlined in the QA&P That all PP exemption requests were resolved in a timely manner which did not delay PP's qualification timeframe Central QTF issues have not critically delayed Qualification Testing 	<ul style="list-style-type: none"> Currently being met Currently being met Currently being met
2	There is confidence that the process in Annex 4 of the Qualification Approach & Plan can be executed if needed	<ul style="list-style-type: none"> Code Bodies have demonstrated (e.g. through process testing) that the mechanisms are in place to execute Annex 4 actions in line with timings set out (<i>i.e. if Suppliers are not Qualified in time for ISD Publish 19/10/26, Code Bodies will notify RECCo and RECCo will apply the block in CSS for 28/10/26</i>) 	<ul style="list-style-type: none"> BSC and REC executed an Annex 4 dry run on 29 April. We identified an issue in BSC Section C12.12.6 where sanctions are defined to be lifted when Qualification is completed, but any affected Supplier will not be live in MHHS until the next ISD goes Live [I276]. We are proposing to raise a BSC Mod to resolve.
3	There is confidence that there have been no Elexon or DIP Manager issues with Service Activation (Parties DIP Onboarded, EFD set in ISD by 26th October and no ISD publication issues)	<ul style="list-style-type: none"> No ISD or MDD publish issues that can't be supported by fix forward resolution No critical delays to DIP Manager publication of the invite to DIP onboard 	<ul style="list-style-type: none"> Currently being met Currently being met – proactive engagement with DIP CR021 to allow early DIP onboarding to mitigate risk of DIP onboarding delays impacting Go-live for PPs
4	Decision-making choreography governance in place for M14	<ul style="list-style-type: none"> Defined process is set out and communicated across the Programme Governance meetings are diarised by MHHS Programme PMO. 	<ul style="list-style-type: none"> Complete - Approved at QAG 22 April 2026.

IPA Update

INFORMATION: Overview of Status per Workstream and Key Risks for Milestones

IPA

10 mins






MHHSP IPA

PSG Assurance Update

June 2026

A large, abstract graphic composed of two overlapping, slanted rectangular shapes in a vibrant orange color, positioned in the lower right quadrant of the page.

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IPA PSG Update: Assurance Status Overview

Key Messages

Overall, IPA currently has a high degree of confidence that the Level 1 programme milestones M14, M15 and M16 remain achievable.

Whilst migration is currently off plan, the risk to achieving M15 is low as there are no central issues preventing Supplier migration. A recovery plan is in place to return Migration to the baseline plan, with progress being closely monitored following resolution of the initial underlying issue.

Where risks and issues exist, they are being proactively identified, logged and mitigated through appropriate actions.

IPA Assurance RAG Definition

G	The Workstream is on-track against plan. There are no material blockers or risks identified that are expected to impact achievement of the programme milestone.
A	The Workstream is off track against plan. Risks, dependencies, or delivery pressures exist however there is a path to green which protects the achievement of the programme milestone.
R	The Workstream is off track against plan. Material blockers or unresolved risks are likely to impact achievement of the programme milestone without significant intervention.

Programme Workstream	Assurance Summary <i>As @19 May 2026</i>	RAG	IPA Risk Watch Area	IPA Risk Observation	Impact	Key actions	Assurance Confidence
Qualification (M14)	<p>Qualification activity across all four Qualification Waves remains on plan. Qualification Wave 1 has completed, with all 15 Participants MHHS qualified. IPA retrospective assurance on the Code Body Wave 1 Qualification decisions will conclude on 29 May 2026.</p> <p>Five Participants have been identified as at risk of missing M14 qualification timelines. Programme and Code Bodies are managing these Participants through the agreed escalation process, with targeted support in place to mitigate qualification and sanction risks.</p> <p>There are currently no central issues preventing delivery of M14.</p>	G	Participant Qualification Delay (Risk)	Participants may not complete qualification activities in line with M14 timelines.	Migration sequencing and supplier readiness may require replanning.	Programme and Elexon have appropriately escalated to IPA and Ofgem where required and are actively supporting at-risk Participants [On-going]	High – Due to at-risk participants responding positively to programme escalation measures and on-going support provided by Elexon and Programme teams.

IPA PSG Update: Assurance Risk Watchlist



Programme Workstream	Assurance Summary As @19 May 2026	RAG	IPA Risk Watch Area	IPA Risk Observation	Impact	Key actions	Assurance Confidence
Migration (M15)	<p>Migration completions are 31.5% below the re-baselined plan, due to earlier Supplier migration pauses linked to internal Supplier issues. Issues are now resolved and there are currently no pauses or blockers preventing Suppliers from migrating in line with agreed schedules.</p> <p>Despite being off track against baseline (October 2025) and re-baselined (March 2026) plans, there is currently a low risk to achieving M15. This is due to there being no central issues and capacity in Migration schedules to return to plan. The IPA has confidence that the lost volumes can be recovered, based on available capacity and suppliers demonstrating the ability to migrate at the required pace. However, progress should continue to be monitored closely.</p> <p>Five new non-SIT Participants will commence Migration in Migration Sprint 2 (May 2026), which increases risk of demand on service management (through queries) and Participant system issues or non-compliance impacting migration performance.</p>	A	DIP Assurance Mechanisms (Issue)	DIP assurance arrangements currently lack a formally defined escalation and enforcement mechanism for participant non-compliance.	Non-compliant participant activity within the DIP could adversely impact DIP performance and, in turn, migration stability and performance.	DIP Manager to include DIP Escalation procedures into DIP Guidance by 30 June 2026 [In-progress].	Medium – Due to the timing of the proposed action, which is planned for completion after Wave 1 onboarding, and pending an updated position on progress.
			Consequential Change Delivery (Risk)	Consequential changes may not be delivered in line with MHHS timelines and requirements. IPA PPIR review is on-going (22 June 2026 completion) to determine risk and confidence levels.	Delays to participant qualification timelines and impact on central system stability and migration performance.	IPA conducting assurance review into Participant Consequential Change progress [In-progress].	Medium – Due to the volume of Non-SIT Participants entering migration, and the need for evidence submitted through the PPIR to be assessed to build confidence in readiness.
			Non-SIT Participant commencing Migration (Risk)	Non-SIT Wave 1 Participants, entering migration in May 2026, could have increased queries to Service delivery teams and could discover system issues after their go-live.	Increased operational support demand and migration performance instability.	Enhanced service management tactical controls and materials [In-progress]. Participant DIP compliance and Migration performance monitoring is required [On-Going].	High – Due to tactical service management improvements, increased Participant support / guidance and ongoing close monitoring of migration performance from MCC.
			Service roles within the MHHS TOM, Service Obligations and Codification (Issue)	Our service arrangements review identified gaps in defined responsibilities within the MHHS TOM and responsibilities are not formally codified.	Unclear service responsibilities and uncodified obligations, may delay issue resolution, which could in turn impact migration performance.	IPA Service Arrangements Review strategic recommendations to Elxon [In-progress].	Medium – The action plan is progressing but remains subject to finalisation and agreement across industry stakeholders.

IPA PSG Update: Assurance Risk Watchlist



Programme Workstream	Assurance Summary As @19 May 2026	RAG	IPA Risk Watch Area	IPA Risk Observation	Impact	Key actions	Assurance Confidence
Transition to new Settlement Timetable (M16)	<p>The Central Programme Team continues to progress early M16 planning activity through the Settlement Timetable Expert Group (STEG) and reports a green RAG status to PSG, which aligns with the IPA's observations through attendance and ongoing monitoring of progress.</p> <p>Industry participation across the last four STEG working groups has been limited (avg. 22 participants), creating a risk that decisions may not fully reflect broader industry readiness considerations. Mitigating actions, such as industry Q&A webinars have been introduced by the Central Programme Team to reduce this risk.</p>	G	Participant Engagement / Understanding (Risk)	Programme decision-making and milestone achievement may be impacted by a lack of Participant engagement and consultation responses.	Reduced confidence in industry readiness and alignment.	<p>Continued governance engagement through STEG, TOG, MWG and QWG [On-going]</p> <p>Recommendation: Consider using RA8 to view of readiness and understanding and Readiness.</p>	High – Due to on-going Participant engagement by the Central Programme Team, through industry webinars and planned consultations with Industry to align on M16 choreography.

Thank you

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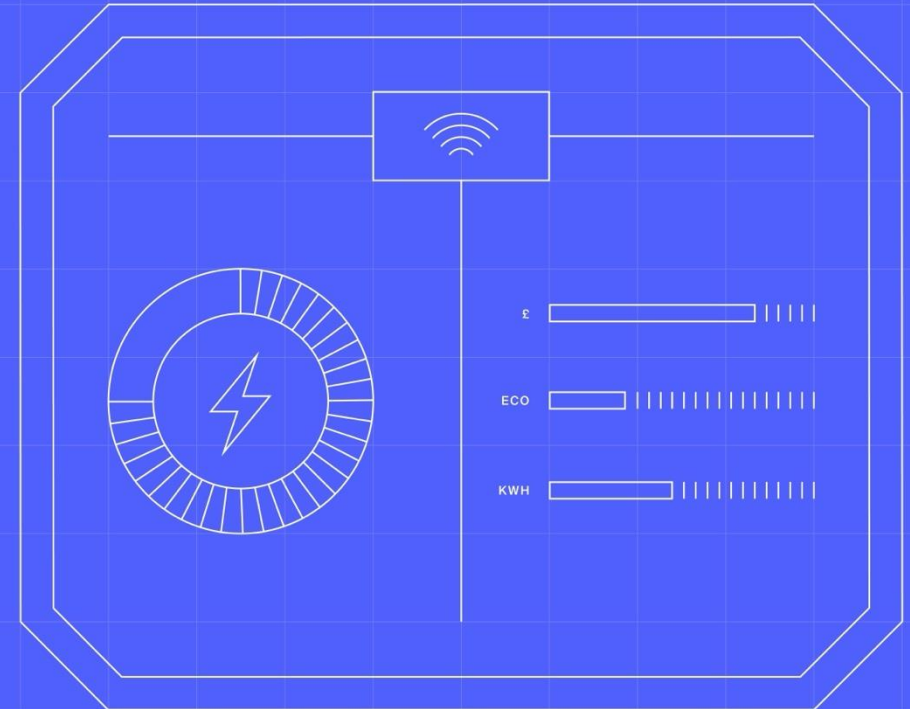
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Delivery Dashboards

INFORMATION: Overview of Delivery Dashboard Content

Chair

0 mins – to be taken as read and discussed by exception



Look Ahead – Key Milestones Status at 27 May 26

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration				11/05/26 - Milestone marked as complete following MCAG 28/04/26.
T3-QU-0105	80% of M14 Critical Qualification Wave 3 Participants have submitted their Final QAD	QAG	22 May 2026	22 May 2026	Code Bodies				27/05/26 - activity complete
T2-QU-0200	All M14 Critical Wave 2 Participants Qualification approved by BSC PAB and REC Manager	QAG	28 May 2026	28 May 2026	Code Bodies				27/05/26 - activity on track
T3-QU-0135	80% of M14 Critical Wave 2 Participants Qualification approved by BSC PAB and REC Manager	QAG	28 May 2026	28 May 2026	Code Bodies				27/05/26 - activity on track
T3-QU-0057	Qualification Wave 4 Projected Execution End	QAG	10 July 2026	10 July 2026	Participants				27/05/26 - Completed 99% of testing, running 4 weeks ahead of plan.
T3-QU-0109	Qualification Wave 4 Participants have submitted their Final QAD	QAG	24 July 2026	24 July 2026	Participants				27/05/26 - activity on track
T2-QU-0250	All M14 Critical Wave 3 Participants Qualification approved by BSC PAB and REC Manager	QAG	30 July 2026	30 July 2026	Code Bodies				27/05/26 - activity on track
T3-QU-0086	SIT Participants are Qualified	QAG	30 July 2026	30 July 2026	Code Bodies				27/05/26 - activity on track
T3-QU-0136	80% of M14 Critical Wave 3 Participants Qualification approved by BSC PAB and REC Manager	QAG	30 July 2026	30 July 2026	Code Bodies				27/05/26 - activity on track
T2-MR-0200	M14 milestone checkpoint - date approval	PSG	06 August 2026	06 August 2026	CPT				27/05/26 - activity on track
T2-RA-0700	Readiness Assessment 8 Complete	PSG	14 August 2026	14 August 2026	SRO				22/05/26 - Task name updated from 'Readiness Assessment' to 'Readiness Assessment 8 Complete'
T3-QU-0127	Sandbox Testing End (UIT) - Supplier & Agent Participants	QAG	28 August 2026	28 August 2026	SI Test				27/05/26 - activity on track

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	Core Capability Provider Delivery Reports	Provide an overview of Helix, RECCo and DCC and delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PEC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

RAG Status

Key call outs

- Good progress made to deliver to the recommended IPA improvement of the introduction of L3/L4 error responses into DIP Rules (DCR0015). Consultation closed in April and outcomes/recommended delivery approach was presented and approved in the May DCAB for implementation in November.

Programme Impacting Deliverables	Original Date	Fcast / RAG
SAT test readiness complete	29/05/26	G
SAT execution completed / outcomes approved	30/06/26	G
DIP IPA Tactical Recommendations delivered	29/05/26	G
DIP IPA Strategic Recommendations delivered.	31/08/26	G
Transitional Qualifications Complete	24/09/26	G
Helix closedown complete	28/10/26	G

This period

Summary Activities

Qualification – Covered in detail on separate slide.

DIP Transition

- DCR0015 (L3/L4 error responses to be introduced into DIP Rules) consultation outcome presented and approved at the 12th May DCAB for implementation early November
- DCR0020 raised to request the reduction of the data retention period from 2 years to 90 days as part of the Replay/Requeue review
- DCR0021 raised as part of risk mitigation for Helix Risk #33332 (See below - pre-qualification production DIP onboarding)
- DIP Performance Assurance Escalation Pathways presented in TOG on 16th April

M11 work-off items – deferred SAT tests

- Closed out test scope/requirements definition with Elexon stakeholders
- Loaded test data (environment is in place)
- Shared and reviewed test approach and scripts with MHHS Assurance team. Reporting/meeting & review cadence agreed

Next period

Summary Activities

Qualification – Covered in detail on separate slide

DIP Transition

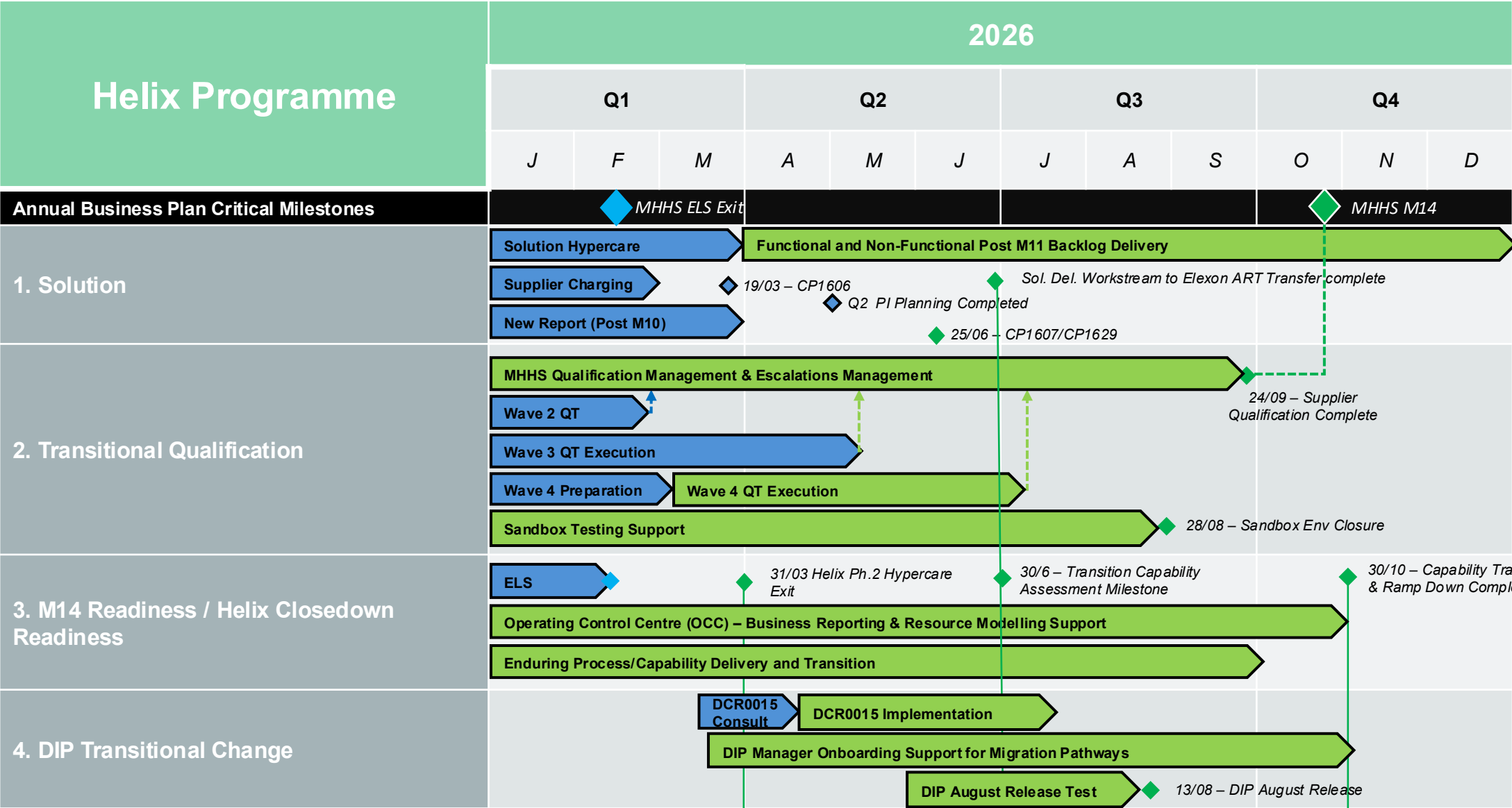
- Present DCR0015 consultation outcome summary to TOG on 29th May
- DCR0020 to be taken to ad-hoc DCAB on 1st June to share consultation outputs and request approval of recommendations
- DCR0021 to be taken to June DCAB on 9th June for to share consultation outputs and request approval of recommendations
- Publish Performance Assurance Consequences document and present overview at TOG
- Continue Replay/Requeue cost and performance optimisation review
- Continue support for the Waves Qualification and Migration processes

M11 work-off items – deferred SAT tests

- Refine test scrips as discussed with MHHS Assurance team
- Execute and conclude testing of the Settlement Calendar test cases by the end of June
- Provide reporting and evidence to relevant Industry stakeholders
- Seek approval for close out of these deferred M11 work-off items via Helix Programme Board and MHHS Governance

RAID	RAG	Type	Elexon response and mitigating or resolving actions	Next Update
There are two Migration Pathways that have significantly higher volumes of participants than others (MP8 in June and MP12 in September). There is a risk that there will be increased support required during these peak periods which could result in longer response times and reduced quality of service for the Participants in those 2 migration pathways.	GREEN	RISK	<ol style="list-style-type: none"> 1. MCC is looking at options to pull some participants from MP8 and MP12 into earlier, less congested migration pathways to 'flatten' the peaks. 2. DIP Manager is proposing to onboard the parties in these migration pathways early to the Production DIP to increase the amount of time the parties have to complete onboarding. DCR021 raised to cover the amendments to the DIP Rules to allow this. Target approval on 09/06 DCAB. 	PSG 03/06/26

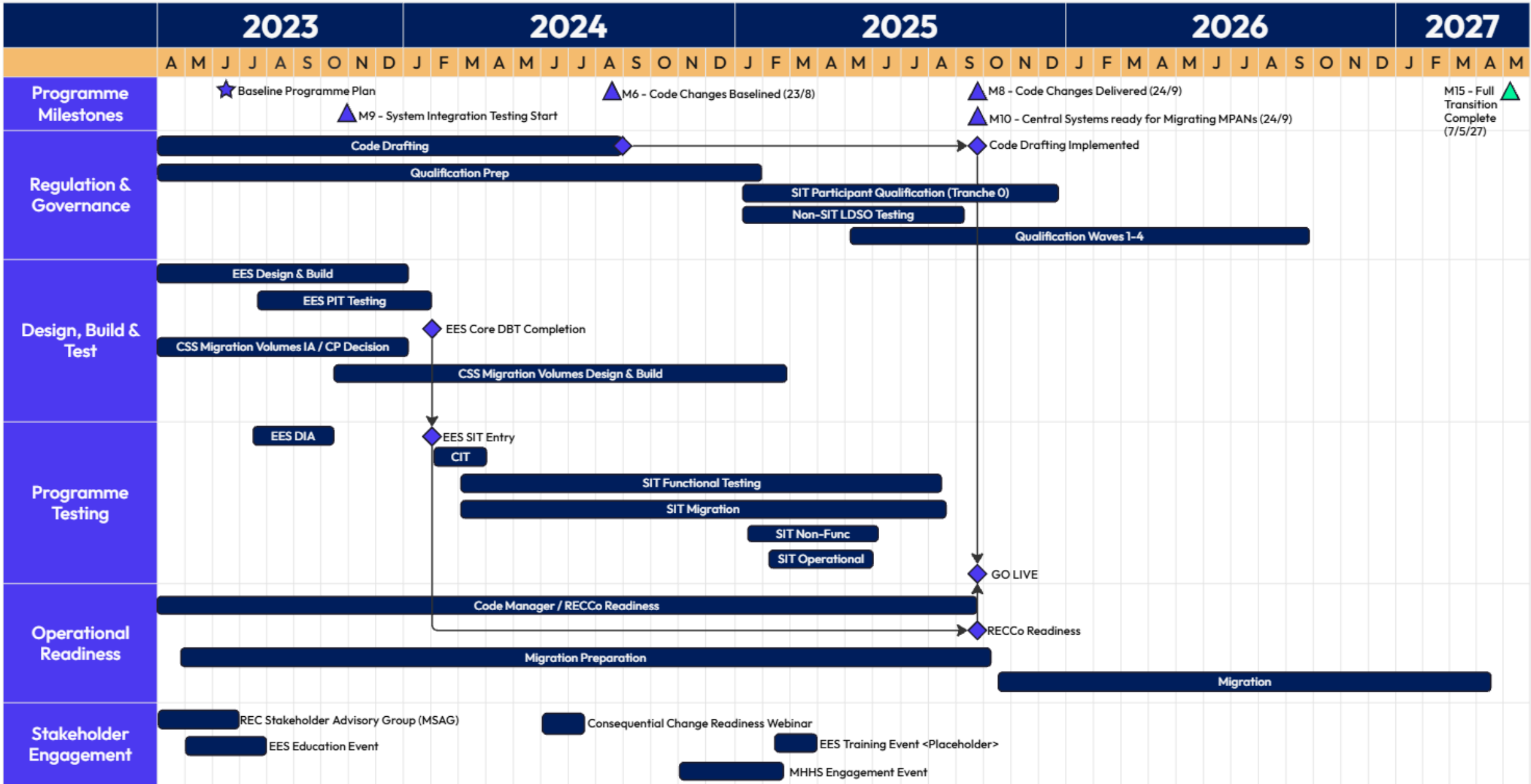
Helix Programme Plan-on-a-Page



RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers													
Status & Outlook	Progress last month: <ul style="list-style-type: none"> REC Qualification activities remain on track. Escalating parties as required where Qualification milestones not met. Ongoing operational readiness engagement with DIP Manager on testing/release management, change management, performance assurance, and approach for management of significant DIP incidents. Progression of Migration impacting REC CPs Including R0300 which clarifies the population rules around the number of register digits. 			Progress expected in the coming month: <ul style="list-style-type: none"> Ongoing operational readiness engagement with DIP Manager. Continue to progress Wave 1 to 4 Qualifications to plan. Progress and implement required Code Change / Guidance to resolve Migration issues and items on the exclusion list. 			<table border="1"> <thead> <tr> <th>Party Milestones & Deliverables</th> <th>Original or Baseline Date</th> <th>Forecast date & RAG</th> </tr> </thead> <tbody> <tr> <td>Qualify Wave 1 parties</td> <td>15/04/26</td> <td>15/04/26</td> </tr> <tr> <td>Qualify Wave 2 parties</td> <td>28/05/26</td> <td>28/05/26</td> </tr> <tr> <td>Qualify Wave 3 parties</td> <td>30/07/26</td> <td>30/07/26</td> </tr> </tbody> </table>			Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG	Qualify Wave 1 parties	15/04/26	15/04/26	Qualify Wave 2 parties	28/05/26	28/05/26	Qualify Wave 3 parties	30/07/26	30/07/26
	Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG																		
	Qualify Wave 1 parties	15/04/26	15/04/26																		
	Qualify Wave 2 parties	28/05/26	28/05/26																		
Qualify Wave 3 parties	30/07/26	30/07/26																			

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
RECCo not able to meet its obligations to Qualify all REC Parties by M14, leading to delay in parties starting Migration and delay in programme closure.	Risk	RECCo resources in place to meet Qualification requirements. Resource requirements reviewed and updated following experience in managing SIT Parties. Qualification activities continue to track to plan. Reporting and escalation arrangements in place to support parties in meeting Qualification milestones.	Oct 26	Jonny Moore
DIP release management arrangements not fully established to support testing of changes to DIP Interfaces which could lead to issues when deployed to live operations.	Issue	Code Body engagement with DIP Manager on release management and test environments. DIP Manager held industry workgroups in Jan and March 2026 with full solution expected mid 2026.	Jun 26	Jonny Moore



RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers
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Status & Outlook	Progress last month: <ul style="list-style-type: none"> DCC MHHS Programme now closed/ 	Progress expected in the coming month: <ul style="list-style-type: none"> Ongoing BAU Monitoring Issues / risk reporting by exception
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Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
SMETS1 Data Cache IOC	N/A	Jul 25
SMETS1 Data Cache MOC	N/A	Jul 25
SIT MVC Completion	Aug 25	Aug 25
Data cleansing complete	Sept 25	Sep 25
DCC M10 readiness	22/09/25	Sep 25
DCC MHHS Monitoring in place	Oct 25	Oct 25
Capacity Uplift FOC	Apr 25	Oct 25
SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
SMETS1 FOC Re-config	N/A	Dec 25

Decisions required	From whom?	By when?
None	n/a	n/a

Top Risks and or Issues
None

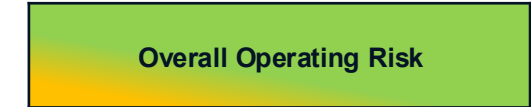
Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			

Key call outs requiring PSG Discussion

- Successfully loaded ISD via automated processes in systems.
- Agreed Service Management improvements and recommendations to be followed through and progress tracked
- Settlements data requires ongoing monitoring for accuracy and completion
- DIPCR0015 scope and timeline for implementation agreed and effecting the required change for November 206 (latest)

RAG Status



This period	Summary Activities
	<ul style="list-style-type: none"> • ELS <ul style="list-style-type: none"> • No material issues reported • External vendor and interval teams plans in place to support impacted systems • People & System Readiness, confirmed to programme • Migration <ul style="list-style-type: none"> • Support arrangements in place • Reactive and proactive plans in place to manage any system incidents • Lack of clarity on expected supplier migration volumes • Daily monitoring in place • Formal ELS exit achieved (including final Peak of Peaks migration) • Change <ul style="list-style-type: none"> • Actively monitoring with DNO system provider post M10/M11 change and timelines • Deploying patches (R9.1.0.4) to MPRS and other impacted MHHS facing systems as necessary

Next period	Summary Activities
	<ul style="list-style-type: none"> • ELS <ul style="list-style-type: none"> • Error Status messages / L3/4 validation DIPCR0015 • Open issues to be tracked at TOG & Expert Groups • Migration <ul style="list-style-type: none"> • Ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting • Reactive and proactive plans in place to manage any system incidents via BAU support & project resources • Change <ul style="list-style-type: none"> • All DNOs planning for R9.2 by end June • Expecting further MPRS patches / releases • Future MPRS releases to be aligned to BSC timeline (Feb, June & Nov)

RAID	Rating	Type	Mitigating or resolving action required	Next Update
New Systems don't perform as expected post M10/M11/M12.	Low	Risk	Monitor by Programme, Code Parties and Programme Participants.	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise.	Medium	Risk	Timely close out of work Off List/known defects.	
Migration volumes behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds. Difficult for DNOs to reconcile progress. 2 weeks of migration post the agreed 12 noon timeline	Low	Risk	Work with suppliers to remain on track	
Elxon continue to issue 'invalid' ISD which may get loaded into systems resulting in 'downtime' of systems to correct data. PPIR to change ISD further complicates this issue.	Low	Risk	Potential to look at removing automated loading by introducing manual checkpoints/ processes. However, this will come with its own risks.	

Key call outs requiring PSG Discussion

No key call-outs for discussion

RAG Status

Overall Operating Risk

This period	<p>Summary Activities</p> <p>Migration</p> <ul style="list-style-type: none"> Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases. Continuous monitoring of actual migrations vs expected. Continuous monitoring of settlement as MPAN numbers increase. Managing increase in SDEP messages from Suppliers. <p>Change</p> <ul style="list-style-type: none"> Continued patches for MPRS for know issues. 	Next period	<p>Summary Activities</p> <p>Migration</p> <ul style="list-style-type: none"> Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases – Particularly as Non-SIT Suppliers will be starting migration this month. Continuous monitoring of actual migrations vs expected as migration. Continuous monitoring of settlement as MPAN numbers increase. Monitor ISD. <p>Change</p> <ul style="list-style-type: none"> Continue engagement to improve DIP Manager Change Process. Continued patches for MPRS for known issues
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RAID	RAG	Type	Mitigating or resolving action required	Next Update
Migration ramp-up. Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc. Particularly as non-SIT Suppliers join migration.		Issue	Raise concerns as soon as they occur and engage with resolution action.	
ISD Publications.		Issue	Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc.	

Overarching Costs for MHHS Central Parties FY 26/27

Financial Measure	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	Total
MHHS Budget	1.33	1.23	1.22	1.17	1.10	1.11	1.08	0.98	0.96	0.94	0.94	4.23	16.29
MHHS Forecast	1.12	1.06	1.06	1.02	1.01	1.03	1.00	0.84	0.83	0.82	0.82	4.23	14.83
Helix Budget****	0.84	0.83	0.89	0.81	0.77	0.74	0.67	0.24	0.21	0.16	0.16	0.16	6.48
Helix Act/Forecast****	0.62	0.70	0.74	0.84	0.82	0.76	0.84	0.34	0.28	0.18	0.18	0.18	6.48
RECCo Budget	0.14	0.16	0.06	0.17	0.06	0.38	0.06	0.02	0.02	0.02	0.02	0.02	1.11
RECCo Forecast	0.70	0.16	0.06	0.17	0.06	0.38	0.06	0.02	0.02	0.02	0.02	0.02	1.11
Total Budget	2.31	2.22	2.17	2.15	1.93	2.23	1.81	1.24	1.19	1.12	1.12	4.41	23.88
Total Act/Forecast	2.44	1.92	1.86	2.03	1.89	2.17	1.9	1.2	1.13	1.02	1.02	4.43	22.42

Please note:

- *DCC costs are included in operational costs and no longer reported separately as their Programme has closed.

Central Party Finances – Colour Key
Actuals data

Governance Group Updates

Programme Steering Group (PSG)

PSG 06 May 2026

Ofgem Update: Ofgem provided an update on the Mod P487 timeline expected to be published w/c 11 May 2026.

Programme Status Update: All programme workstreams have a RAG status of Green.

Migration Update: Migration volumes are tracking behind plan, due to internal issues experienced by several suppliers. These issues do not have an impact on the ability to meet M15, and the RAG status remains Green.

Qualification Update: Wave 1 is completed, with Waves 2, 3 and 4 on track.

M16 Update: An overview on M16 activities and the consultation questions were presented.

IPA Update: The IPA presented the POAP for assurance activities out to M16.

RA7 Follow Up: Programme presented a summary of the follow up exercise and that central parties have robust processes in place.

PSG papers available [here](#).

Migration & Cutover Advisory Group (MCAG)

MCAG 26 May 2026

Settlement Timetable Update: RF Consultation ends 26 May 2026 and outcomes expected in next MCAG.

Migration Framework – use of Exceptional Capacity Threshold (250-280k) for Sprint 3 Planning: An increase to Sprint 3 capacity was approved, with the understanding that volumes would be reconsidered if system issues arise.

ELS Recommendation Update: An update was provided regarding breach of DIP rules, IPA tactical actions and the comms log.

Migration Execution: 10 million MPANs have initiated and migrations are occurring in line with Sprint 2 baseline.

Participant-Driven Migration Dependencies: All core Migration dependencies are currently Green.

P487 Next Steps: A Programme Change Request is being raised to update the Migration Framework, with the Change Board on 26 May 2026.

Migration Exclusion List: REC CSS Registration ID is complete, BSC CSS Registration ID is Green and potential solutions for linked & related Import and Export MPANs with Export MPAN Missing meter data will be brought to 11 June 2026 MWG.

External Change Log: BSC, REC and DIP changes have been approved including P487, CP1622, CP1632, CP1682 and R0300.

MWG Update: Programme is taking a proactive approach to risk mitigation with related decisions expected in upcoming MCAGs.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 20 May 2026

Programme Milestones Related to QAG: Wave 3 QT Projected Execution End T3-QU-0056 milestone was approved.

MHHS Qualification Approach and Plan – Annex 4: Code Bodies highlighted updates made to QA&P Annex following P495, which is out for consultation and due 02/06.

M14 Acceptance Criteria: Programme outlined progress against M14 acceptance criteria.

Programme noted criterion #2 related to the Annex 4 process is tracking Amber due to an issue identified with BSC section C12.12.6, with a BSC Mod proposal underway.

QAG papers available [here](#)

Wider Programme Updates

Participant Checklist:

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Update to Qualification Approach & Plan (QA&P) Annex 4 Consultation – the deadline is **Tuesday 2 June 2026**
2. NEW! Upcoming deadlines for Migration Pathways (MPs) - **please note the deadlines for your Migration Pathway:**
 - o **MP6** - the deadline for Programme participants and Code Bodies to agree **successful closure of final Qualification Assessment Document (QAD) comments** is the end of **today, Wednesday 27 May 2026**
 - o **MP6** – the deadline for Programme participants' **Director to sign off the Final QAD** is **tomorrow, Thursday 28 May 2026**
 - o **MP5** - the deadline for **Suppliers to submit completed Readiness Check Proformas** is **tomorrow, Thursday 28 May 2026**
3. NEW! Change Request CR065 to be issued for Impact Assessment next week – the deadline is **Tuesday 12 June 2026**
4. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 3 June 2026:** [Programme Steering Group \(PSG\)](#) at **10:00**
- **Wednesday 3 June 2026:** [Settlement Timetable Expert Group \(STEG\)](#) at **14:00**





M14- All participants should be qualified under the new MHHS Target Operating Model

- Regular communication of key Qualification timelines and deadlines for each Wave/Migration Pathway across all communication channels
- Proactive publication of guidance documentation and lessons learned across the end-to-end participant journey
- Proactive communication to provide clarity around Participant obligations and M14 criteria and sanctions
- Build momentum towards M14 by maintaining a countdown to the final Performance Assurance Board and highlighting Participant progress.
- **Next steps:** Greater focus on targeted communication of guidance and lessons learned for the Service Activation and Migration readiness stages of the journey.



M15- All participants should have migrated eligible MPANs to MHHS Settlement arrangements

- Regular communication of key Migration timelines and deadlines for each Wave/ Migration Pathway across all communication channels
- Proactive publication of guidance documentation and lessons learned across the end-to-end journey.
- Build momentum towards M15 by highlighting key migration milestones and successes, such as the first Non-SIT participants to start migrating MPAN's and reaching 100 million MPANs.
- **Next steps:** Greater focus on capturing Lessons Learned to ensure that any blockers to successful migration on the end-to-end participant journey are removed.



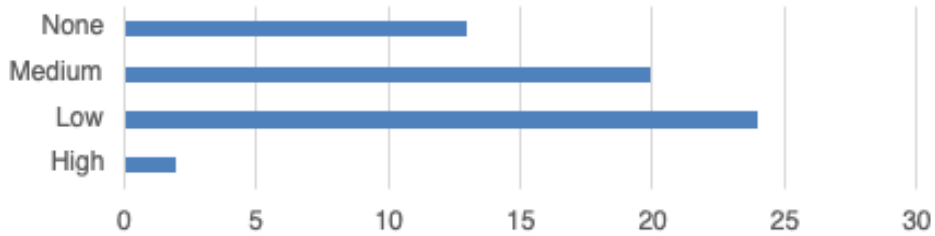
M16- Cutover to the new Settlement Timetable

- Facilitation of Settlement Timetable Expert Group consultation, webinar and drop-in sessions.
- Communication of Settlement Timetable information across all communication channels
- **Next steps:** Facilitation and communication of Readiness Assessment 8

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Code Forum Horizon Scanning log metrics for post-M10 active changes

Perceived risk of active post-M10 Change



Horizon Scanning Process

The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

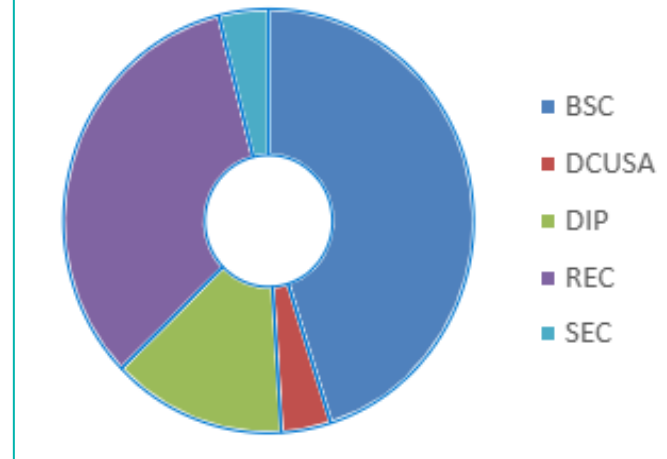
Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.

Active post-M10 change by code: 61 – BSC: 28, REC: 19, DIP: 10, DCUSA: 2, SEC: 2

Perceived risk of active HS items: High: 2, Medium: 20, Low: 24, No impact: 13

Relevant Milestone where risk exists: 44 - ELS/M11: 26, M14/M15: 16

Responsible Code



MHHS IPA Monthly Assurance Dashboard



Reporting Period: June 2026

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with MHHS, review of MHHS RAID log, working group and advisory group papers and tracking of IPA open actions. Tracking and monitoring of settlement timetable transition activities through STEG and monitoring of risks ahead of M15/M16. Continued fortnightly engagement with Elexon leadership.
- **Separation Plan Review (WP5) - In Progress** –IPA confirming closure of the remaining Separation Plan actions with SRO. Remaining actions relate to minor documentation updates and do not currently carry Programme delivery risk.

Stage-Based Assurance

- **Qualification Testing Progress Tracking (WP12) – In Progress** – Ongoing monitoring and tracking of Qualification Testing progress and risk areas ahead of M14. Review of the Central Programme Team monthly qualification reporting and supporting evidence and issue of IPA Monthly Qualification Report as per Ofgem Directions. Continued fieldwork and reporting activities for Qualification Decision Assurance Wave 1 including review of RECCo and BSC evidence.
- **Migration/Transition Readiness Progress Tracking (WP13) – In Progress** – Monitoring of Migration progress and risk areas ahead of M15. Issue of IPA Fortnightly Migration Reporting as per Ofgem Directions. Continued planning and commencement of Migration focussed Participant assurance bilaterals and ongoing engagement with DIP Manager regarding BI-Monthly observation themes and SAR actions.
- **Ad-Hoc Assurance (WP14) – In Progress**
 - **Service Arrangements Review:** Ongoing monitoring and tracking of Elexon's action plan in response to IPA SAR tactical and strategic recommendations. Issue of SAR Workshop Summary and strategic recommendations playback on 15 May 2026 and continued tracking of outstanding recommendations.
 - **MHHS Benefits Plan:** Ongoing fieldwork and scoping activities relating to key MHHS Benefits and supporting Benefits Planning Activities.
 - **Consequential Change Assurance:** Monitoring of Consequential Change PPIR responses and Participant queries following issue of the PPIR to industry. Review of submitted responses and supporting evidence, and commencement of draft reporting on observations and risks.
- **Lessons Learnt (WP15) – In Progress** – Issue of the full Interim IPA Post-Assurance Learning Report on 15 May 2026 and ongoing planning for feedback walkthrough sessions with the Central Programme Team, Ofgem, SRO and LDP where required.

Upcoming Assurance Activities

- **Ad-Hoc Assurance (WP14):** Continued monitoring of Elexon's action plan in response to IPA issued SAR recommendations. Ongoing review of Consequential Change PPIR responses and commencement of draft reporting. Continued Benefits Planning support activities.
- **Ofgem Reporting Directions (WP12/13):** Completion of IPA reporting for Qualification and IPA reporting for Migration.
- **Qualification Decision Assurance (WP12):** Completion of Qualification Decision Assurance Wave 1 reporting following review of RECCo and BSC evidence.
- **Migration/Transition Readiness (WP13):** Continued Migration focussed Participant assurance bilaterals and monitoring of Migration progress and risk areas ahead of M15/M16.
- **Lessons Learned (WP15):** Walkthrough and review of stakeholder feedback on the Interim IPA Post-Assurance Learnings Report.

Assurance Action Status

	Post-M11	Pre-M11	Total
Total IPA Actions Raised	40	398	438
Actions Closed	35	395	430
Actions Open	5	3	8
Actions Overdue	3	3	6

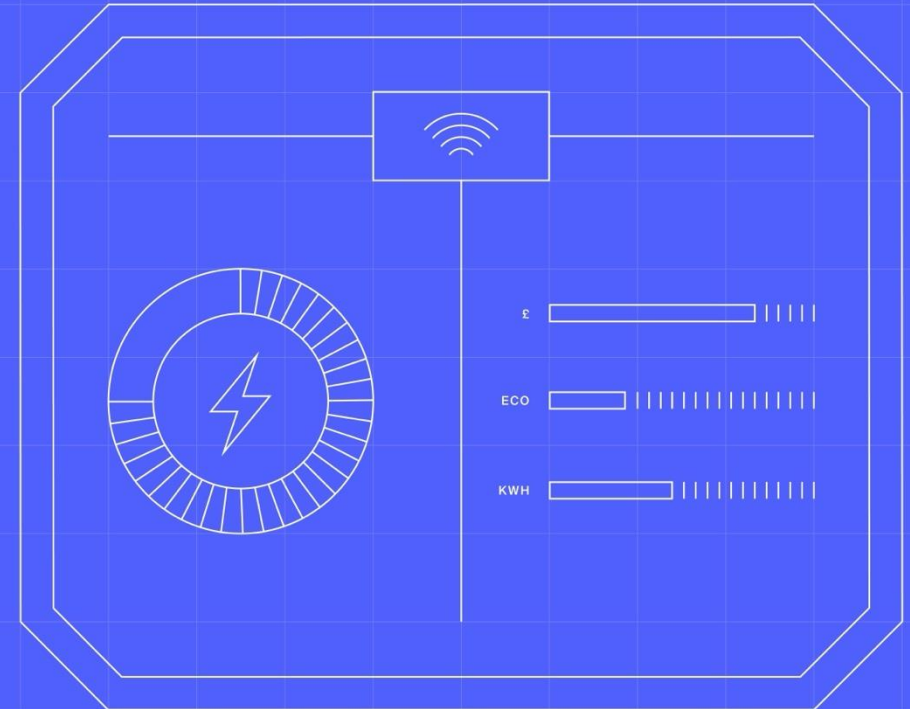
- 5 actions raised post-M11 are open with 3 overdue. One overdue action relates to Consequential Change evidence request. Remaining open actions relate to IPA's SAR tactical recommendations tracking.
- 3 actions raised pre-M11 are open and all on-hold and overdue. These relate to: service management codification (1) and Separation Plan (2, IPA awaiting confirmation from SRO on a revised due date to close out action).

Summary and Next Steps

INFORMATION: Summarise Actions, Decisions and Look Ahead to Next Meeting

Chair and Secretariat

5 mins



Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting:
 1. **01 July 2026 10:00 – 11:30 (online)**

Meeting dates	01 July 2026
Relevant milestones or activities	
Agenda items	<ul style="list-style-type: none"> • Ofgem Messaging • Migration Update • Qualification Progress • M14 Acceptance Criteria • IPA Lessons Learned • Elexon progress against IPA Service Management Strategic Actions
Standing items	<ul style="list-style-type: none"> • Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

Thank you



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Appendix 1 – Elexon Progress against MHHS ELS Recommendations

Progress against MHHSP ELS Exit Recommendations (1/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
1	<ul style="list-style-type: none"> TOG continues to run weekly for remainder of migration period (until M15) Service Management Forum continues to run monthly until end of migration period 	<ul style="list-style-type: none"> TOG will meet weekly. TOG will incorporate regular industry touchpoints to refine the ToR including duration and cadence according to industry need. Service Management Forum will continue to run monthly, and future monthly sessions have now been diarised. 	<p>Karen Lavelle / Roger Harris</p> <p>Gary Leach</p>	Complete	<p>Complete</p> <p>Complete – Service Management Forums have been diarised up until December 26.</p>
2	<ul style="list-style-type: none"> Same reporting as is currently provided to TORWG is shared with the Programme & Industry on weekly basis. Same analysis is undertaken by the reporting party to identify where remedial actions should be taken when performance dips - Completed 	<ul style="list-style-type: none"> Elexon will continue to produce and deliver performance metrics, incident updates, analysis, and continuous improvement progress through established governance forums. Reporting will be refined and matured over time, with direct engagement with industry to ensure it increasingly reflects user experience. Trend Analysis is not being prepared and presented in SM Forum 	<p>Elexon Value Stream Leads / Gary Leach</p>	Complete	<p>Complete - An updated reporting approach, incorporating this feedback, will be presented at the Service Management Forum on 10 March.</p>
3	<ul style="list-style-type: none"> DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance Post review, define the process for performance issue escalation to individuals and the MCC where failure to adhere to DIP rules could impact migration delivery plan <p>Improvements to be embedded ahead of onboarding additional parties to DIP in Wave 1</p>	<ul style="list-style-type: none"> DIP Manager has monitoring capability to identify participants not aligning to DIP Rules and the DIP Performance Assurance Framework will be live from April 2026. DIP Manager has committed to DCAB to share Performance Assurance approach and timelines at March DCAB, incl Risk Register, Risk Op plan against rules of DSD003 DIP Manager commits to advising and sharing the Performance Assurance Framework and agree on escalation pathways/controls with Code Bodies Assurance capabilities. Focus topic to describe the framework, escalation pathways and controls will be scheduled at a future TOG meeting (post Code Body alignment). 	<p>James Stokes</p>	<p>23/04/26 (updated on 11th Mar)</p>	<p>Updated 21 April</p> <p>Risk Operating Plan for 2026/27 finalised, further within period revisions may be made throughout the year if required.</p> <p>DIP Manager Escalation process presented at multiple forums and ready to use if necessary. Further detail on repercussions of non-compliance to follow.</p> <p>DIP Manager continues to engage parties in production not adherent to DIP rules.</p>
4	<ul style="list-style-type: none"> Reconsider, address, and communicate Controls to ensure incident resolution and exception handling take place in timely manner (as part of Cross-Party Service Design ahead of Wave 1 qualification in April) – Ongoing - IPA Ensure parties have clarity on responsibilities across Industry including who is responsible for incident progression once raised – Ongoing - IPA Include guidance on what parties are expected to raise and when as they identify issues - Completed 	<ul style="list-style-type: none"> Existing CPSD controls are being reviewed and re-communicated, alongside a review of internal processes to ensure they effectively support these controls. Consideration needs to be made if any additional cross industry controls are required Clear, end-to-end responsibility for incident ownership and progression will be defined and communicated across all industry parties once an incident is raised. This has been documented in the CPSD Approach Guidance has been issued via the CPSD Approach and Runbook with additional clarification currently under review Additional Industry workshops have been held 	<p>Gary Leach</p>	<p>Complete</p> <p>31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).</p>	<ul style="list-style-type: none"> ✓ All existing CPSD controls have now been re-validated. ✓ CPSD Approach and Internal Process have been shared with IPA for review ✓ New ServiceNow categories have been added to reflect CPSD ✓ New Priority (P5) has been implemented for CPSD • Awaiting IPA feedback for further action to be taken

Progress against MHHSP ELS Exit Recommendations (2/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
5	<ul style="list-style-type: none"> Ensure controls in place to prioritise incidents correctly (ensuring parties have opportunity to recommend priority) - Complete Process to delineate service requests from incidents. Resource/SME in place to ensure timely resolution - Complete Make clear the escalation route that parties can follow if they feel the response is not appropriate/ query not dealt with in timely manner - Complete Proposed changes to be agreed with Industry and clearly documented in SM documentation - Ongoing 	<ul style="list-style-type: none"> Controls are in place to ensure incidents are prioritised correctly with the Technical Triage function A clear process is in place to distinguish service requests from incidents, ensuring correct classification and handling, this is detailed in the Operations Manual A clear and documented escalation route has been communicated and will be presented at SM Forum on 10 February. Proposed changes will be agreed with Industry via the Service Management Forum and clearly documented within Service Management documentation. 	Gary Leach	<p>Complete</p> <p>Complete</p> <p>01/05/26</p>	<ul style="list-style-type: none"> ✓ Technical Triage (TT) continues to own initial impact assessment and priority. ✓ Parties are explicitly invited to recommend priority at case submission, within the free text box of the case for TT to review during impact assessment Operations Manual v3.0 due to be released 1st May. Original release date was 31st March but changed to incorporate the actions we have worked through from the IPA Review MHHS Info Pack and Guidance Links sent to participants to provide key information until Ops Manual release.
6	<ul style="list-style-type: none"> Issues with the MHHS TOM should continue to be raised and tracked via the Service Desk with regards to BSC processes - Complete Consider how issues which may not be considered major incidents but impact multiple participants should be communicated out to the wider industry and managed thereafter Complete These open incidents, including detail on who is leading the resolution, should be visible to all impacted parties Complete Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This should also include incidents that are raised on other service desks which could impact multiple parties and codes Ongoing Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organisation they should raise issues into - Ongoing 	<ul style="list-style-type: none"> This is agreed in the CPSD approach where Elexon will handle Incident actions but will not be subject to SLA Technical Triage will identify and manage issues impacting multiple participants and coordinate wider industry communications where MI thresholds are not met. Improvements to Incident and Case updates and quality is currently under review. We will report progress and improvement plans into the Service Management Forum and the TOG. Roles and Responsibilities workshops have been held internally Improved ways of working for Technical Triage have been implemented 	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> All MHHS TOM-related issues continue to be logged and tracked via Technical Triage (TT) A validation process within TT confirms correct categorisation and routing before onward progression. Cross-checks are now in place to identify patterns where similar issues are raised. Visibility improvements are being developed to give more transparency on outstanding cases / incidents
7	<ul style="list-style-type: none"> Continue to document improvement activities and track and discuss with Industry through the monthly Service Management Forum - Ongoing Seek industry feedback and prioritise proposed improvement activities - Ongoing Present an update on outstanding/recently resolved closed problem records - Ongoing 	<ul style="list-style-type: none"> All Continuous Improvements will be presented and tracked in the Service Management Forum Industry feedback will be collated within the Service Management Forum Problem Management updates will be presented in the Service Management Forum Phase 1 Continual Improvements have been completed. Phase 2 Improvements from Industry and Programme Feedback ongoing Problem Management ways of working has been improved and new Problem Manager is joining March 26 	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> A structured Continual Improvement (CI) process is being developed and will be tracked through the Service Management Forum Industry feedback is now formally logged, categorised, and mapped via the Improvement Process Problem Management Process is currently being improved to include Active Problems and trend themes, Root cause progress, Linkage to recurring incidents and Preventative action plans

Progress against MHHSP ELS Exit Recommendations (3/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
8	<ul style="list-style-type: none"> DIP change and release management process to be reviewed and baselined asap Implement more structured release approach, where upcoming DIP changes are communicated in advance DIP users should be consulted to assess best time for DIP changes to be made This should be addressed ahead of more DIP users being onboarded in April 	<ul style="list-style-type: none"> DIP Manager has agreed processes through working groups and alignment with other code bodies. DIP Manager has amended approach to sharing forward schedule of change. DIP Manager has taken action to ensure pre and post change comms are issued. DCAB will be advised on DIP changes and releases notes issued 20 days ahead. 	James Stokes	Complete	<p>Updated 9th April.</p> <ul style="list-style-type: none"> Change process baselined. Forward schedule of change on DIP website. Effective and operational release notes are in practice, consultation with MCC prior to planning outages is operationally effective. Issuing comms pre deployment and post deployment operational. And agreement to issue further comms 10 days post change to confirm outcome operational.
9	<ul style="list-style-type: none"> Keep log of all comms that have been sent via all channels in readily available location Implement a process to enable parties to check which comms they are signed up to receive Include straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis 	<ul style="list-style-type: none"> Requirements are being gathered for communications improvement requests and will be reviewed with Elexon comms team for feasibility assessment. Elexon Comms team to report into TOG on delivery plan. Reconfirmation of the comms sign-up process to be communicated in TOG on 6 February and at regular cadence moving forward 	Kate Norton	27/06/2026	<ul style="list-style-type: none"> Formal handover of this to Elexon comms team is complete Implementation of the capability for self-serve of what lists are signed up to and by whom within an org is a long-term objective and will not be updated weekly at TOG, as it may take significant time to develop and deploy. To sign up for communications, go to: https://www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/